



YOU, MCCALLUM & THE NATIONAL
DISABILITY INSURANCE SCHEME



Support Coordination

“We will help you put your NDIS plan into action without confusion”



McCallum will help you implement and review your NDIS plans to enable you to achieve your life goals. The aim of Support Coordination is to build your capacity for independence.



Connecting NDIS participants with informal, mainstream and funded supports such as your personal network of supports, health care providers and disability support providers that can assist you. This includes coordinating a range of supports, building your personal network of supports and resolving issues that may appear along your journey into the NDIS.



McCallum can help participants and their families/carers learn about the NDIS and the supports available to them. We can help you through the NDIS journey and create a seamless experience in sourcing the best service delivery available.



Support Coordination

McCallum can provide support coordination to ensure you find and choose the best value and quality services available. We're committed to working together with you to put your plan into action.

Support Coordinator can assist you with:

- Understanding the new NDIS environment, terminology and processes
- Understanding your NDIS Plan and what it means for you
- Understanding and working with the NDIS 'myplace' portal, such as monitoring funds and making service bookings
- Providing you with a range of support providers so you can choose the best options
- Liaising and negotiating with registered providers to develop service agreements
- Ensuring your Plan is sufficient to cover all reasonable and necessary supports throughout the life of your Plan
- Assist with NDIS plan reviews
- Liaising with the NDIA if required in regards to your Plan
- Looking at alternative options to help you achieve your goals including accessing mainstream supports such as health and wellbeing providers.
- Resolving points of crisis and developing strategies to manage crises into the future



"We understand how important it is to find the best options to meet your needs"

Financial Intermediary

“Financial Intermediary is the management of your NDIS funding for supports. McCallum can handle the payments, monthly statements and claiming payments from the NDIA on your behalf.”

McCallum is a registered provider for NDIS Financial Intermediary (also referred to as NDIS Plan Management).

Financial Intermediary is the financial management of your NDIS plan supports, including making payments to providers, expense claims processing, providing monthly statements for participants and claiming for payment from the NDIA.

As a longstanding disability services provider in Western Victoria, McCallum possesses good knowledge of the range of providers and supports available to meet your needs.

McCallum also has strong relationships with other providers in Western Victoria and can ensure you receive the supports you require.



**CONTACT US
FOR MORE INFORMATION**

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