

Privacy Statement

Personal information collected by McCallum Disability Services Inc. (McCallum) is protected by the Privacy Act 1988 (Cth) (the 'Privacy Act'). Personal information is any information that can be used to identify you and includes sensitive health information.

McCallum follows the Australian Privacy Principles contained in the Privacy Act in handling personal information from clients/beneficiaries, business partners, donors, members of the public and McCallum People (including members, volunteers, employees, delegates, candidates for volunteer work and prospective employees).

McCallum has developed a Privacy Policy to protect your privacy. The Policy is available in hard copy on request and contains detailed information about McCallum's responsibilities, your rights, and the information that may be collected by McCallum and how it would be used.

The primary purpose for collecting personal information from you is to provide disability services to people in need, including planning, funding, monitoring and evaluating our services. The kind of personal information we collect will depend on your relationship with McCallum (e.g. as a client, donor, business partner, employee, volunteer or member, online user of the McCallum website).

We usually collect personal information directly from you. However, we sometimes collect personal information from a third party such as your career, trustee or authorised representative or from a publicly available source but only if:

- You have consented to such collection or would reasonably expect us to collect your personal information in this way or
- If it is necessary for a specific purpose.

We only collect personal information for purposes that are reasonably necessary for one or more of our functions or activities.

Your personal information may be used to:

- provide you with goods or a service
- provide you with educational information on disability care and awareness
- report to government or other funding bodies how the funding is used
- process your donation or purchase and provide receipts
- communicate with you about how your donation is used or about McCallum's services, causes, events, products and services, which we believe may be of interest to you
- respond to your feedback or complaints
- answer your queries.

It may also be used for:

- any other purpose for which it was requested and which was advised to you
- directly related purposes.

Please be assured that wherever possible McCallum uses information in a de-identified form. Personal information will not be disclosed to third parties without your permission, except where permitted or required under the Privacy Act.

We take steps to protect all personal, sensitive and health information and government related identifiers held by McCallum against misuse, interference, loss, unauthorised access, modification and disclosure.

You can access the personal information that we hold about you, and you can ask us to correct the personal information we hold about you. For more information see our Privacy Policy- 'access to and correction of personal information'.

If you are listed on one or more of our network email lists you can opt out at any time. You can unsubscribe by using the 'unsubscribe' options noted in our emails.

How to contact us:

For further information contact us at privacy@mccallum.org.au or alternatively you can write to us at 29 Learmonth Street, Ballarat, Victoria, 3350.