

Our Story



McCallum CEO Shane Molloy (right) and former Murdoch Community Services Administrator Kevin Craig watch on as Michelle Curry and John Bartlett use the McCallum Art Studio.

McCallum's proud history shows the commitment of the organisation to improving the lives of people with a disability since it was established in 1953 as detailed below.

McCallum House arose from a challenge by prominent psychiatrist and leader in his field, Dr E. Cunningham Dax to the Ballarat Y's Men's Club, for the need to construct a facility in Ballarat to provide education, welfare and therapy for children with disabilities. That was in 1953, when Mr R. Austin McCallum was the President of the Y's Men's Club, and it was through his and the other members' passion and drive, that this dream became a reality. With assistance from State Government, and donated labour from the Master Builders, Master Plumbers and Master Painters Associations, the building was completed and opened by the Honourable Henry Bolte MP in 1955.

Over the years, the organisation has grown and developed a range of services, and the client base has changed from children to adults. In 1982, a larger Day Centre was constructed in Alfredton, and although many of the services provided by the organisation are based in the community, this facility remains in constant use.

In 1995, the name was changed to McCallum Community Services, and in 1997 the organisation merged with Central Highlands Regional Residential Association and Central Highlands Independent Living Inc to form McCallum Disability Services Inc.

In 2004 McCallum relocated its supported employment program 'McCallum Industries' from Beverin Street into a new modern factory at 1820 Sturt Street West.

In 2005 a Master Plan was completed after extensive consultation. This Master Plan focused on further redevelopment of McCallum Community Centre and the establishment of Independent Living Units on vacant land in Leopold Street to provide people with disabilities with another accommodation option.

In 2007 the MCC Art/Pottery program was relocated to the Mobility Room within the Learmonth Street complex. The East Wing of the McCallum Community Centre was also refurbished to take clients from the former White House unit located nearby.

A confectionery business "Ollies Lollies" was established and opened at McCallum Industries in August 2008. JG King Homes was awarded the contract to build seven independent living units on land in Leopold Street and these were completed and handed over to McCallum in late February, 2009.

The units were officially opened by then Premier of Victoria the Honourable John Brumby, MP on 14th April, 2009. Residents took up occupancy in the units in April, 2009. In 2010 McCallum won the CGU Ballarat Business Awards in the Not for Profit Category.

In February 2012 McCallum merged with Murdoch Community Services which is located in St Arnaud. Originally named Geoffrey Murdoch Rural Community Opportunities Inc, the service was established in 1972 to meet the community need for services for people with an intellectual disability. Dr Geoffrey Murdoch was the local G.P. for fifty years and was known for his special care and concern for disadvantaged people. Services were initially delivered from a church hall.

The focus moved to supported employment, alongside Commonwealth funding requirements, and in 1984 business services were developed commencing with a coffee shop. Several businesses gained success and are ongoing services which the community has come to rely upon. In 2003 the name was changed to Murdoch Community Services Inc. to reflect the delivery of services which encourage and support people with a disability to be valued members of the community. Our services extend to the Buloke Shire, Loddon Mallee and the Grampians regions.

In 2011, McCallum purchased the Freemasons Building in Albert Street Sebastopol and the building is currently being developed to expand the Club LOWD (Life Options Work Directions) program that is part of McCallum Community Connections. Additional accommodation units for people with a disability will also be built on this site in 2013.

To increase accommodation options continues to be a strategic objective of McCallum. A new accommodation house for people with aging carers or who are at risk of residential aged care situated in Sebastopol was officially opened in 2012. A new Respite house will also be built in 2013 in Queens Avenue St Arnaud.

McCallum continues to strive to provide services to people with a disability in an environment of continuous quality improvement.



29 Learmonth Street, Ballarat 3350 P: (03) 5334 1921 (03) 5334 1925 F:

- E: info@mccallum.org.au
- W: www.mccallum.org.au



Crn Leopold & Learmonth Streets, Ballarat 3350 P: (03) 5334 1921

- E: (03) 5334 1925
- E: info@mccallum.org.au





29 Learmonth Street, Ballarat 3350 P: (03) 5334 1921 (03) 5334 1925 E:

info@mccallum.org.au E:





- 1820 Sturt Street, Ballarat 3350
- P: (03) 5337 6901
- E: (03) 5337 6902
- E: info@mccallumindustries.com.au



1 Long Street, St Arnaud, 3478 P: (03) 5495 1566

- (03) 5495 2475 F:
- E: info@mccallum.org.au

On 13th February 2012, Murdoch Community Services merged with McCallum.



More than just good business

Front Cover Image: Donald Rodgers, participant of Club LOWD McCallum Community Connections.



Marja Weyburg, Rob Logan and Tim Clayton.

Board of Governors Report

In this paradigm of change in almost all facets of disability services, McCallum has, and continues to adapt to change in a vibrant, efficient and effective manner to continually improve the lives of people with a disability. It has been a terrific year for McCallum, and much has happened and many achievements made that will benefit the people who are supported now, and into the future.

The National Disability Insurance Scheme [NDIS] has been a prominent topic within the disability sector and the push to have it funded by government is gathering momentum. McCallum showed tangible support by making a financial contribution towards the development of the case for the NDIS. With the NDIS pending McCallum is preparing a comprehensive marketing plan that will aim to not only maintain existing services but to focus on other business and service opportunities that may present. McCallum is very excited about the pending NDIS and the subsequent benefits that will result for people with a disability.

A Day Program review was undertaken by Dyson Consulting with the final report being presented in September. Dyson Consulting were then engaged to present the findings to all day program staff [the program is now known as Community Connections]. All recommendations focused on realigning programs to meet the requirements to a client self directed approach. The new Manager Community Connections, Marie Braudigom, commenced on 28 September 2011 has set about implementing all the recommendations within the report, with many achievements to date that have positively attributed to enabling people with a disability to be valued members of their community.

McCallum recently updated its strategic plan in April 2012. This review included programs at Murdoch Community Services [St Arnaud]. The strategic plan will guide McCallum to continue to positively embrace change and to continue support people with a disability.

Everyone in the organisation has embraced continuous quality improvement and each program area continues to implement quality improvement activities that are relevant and achievable. Both the State and Commonwealth services in Ballarat following surveillance audits maintained their certification status. Congratulations to all staff for this achievement. The Executive Team works tirelessly to maintain enthusiasm especially in relation to compliance to pursue McCallum's mission and vision, values and strategic objectives.

Ms Val McRoberts who retired from the Board this year was made a life member in December in recognition of her outstanding contribution to McCallum. Sincere thanks is also extended to all other Board members for their contribution throughout the year.

The McCallum Administration Centre was refurbished to maximize the use of space to meet service requirements and provide staff with a more pleasant environment in which to work. Thanks to the staff who put up with some inconvenience during the refurbishment but we are sure the outcome made it all worthwhile.

Murdoch Community Services merged with McCallum on 13 February 2012 after a prolonged period of discussions and negotiations. McCallum extends a warm welcome to all people supported by Murdoch staff and supporters. The merger has brought with it a number of administrative challenges but these will be worked through and resolved over the next year. Since the merger a number of positive things have already occurred including replacement of all sedans, buses, IT upgrade and new signage.

Over this past year we have turned our attention to increasing and developing strong partnerships. McCallum entered into a formal Memorandum of Understanding with the University of Ballarat to collaborate in the planning for the delivery of joint employment, training, education and research opportunities.



Melani Ianson at McCallum Industries

Occupational Health and Safety continues to be a priority focus area of McCallum. Following discussions with Worksafe, McCallum with the assistance of an OH&S Consultant, has developed a Safety Improvement Plan which is now being implemented. McCallum has also increased its focus on returning injured staff back to work as soon as possible.

We were pleased to host a visit to McCallum Industries by the former Ballarat City Mayor Craig Fletcher and CEO Anthony Schinck in July. Both were impressed with the ongoing developments at McCallum Industries. They were greatly impressed by the mechanized packing equipment to increase volume packing particularly Ollie's lollies. Increasing emphasis will be placed on Ollie's lollies and other aspects of business development at McCallum Industries in the coming year.

For many years McCallum has been a respected provider of supported accommodation services throughout Ballarat. This year was one of great achievement for the Accommodation program as a new home was recently opened in Spencer Street Sebastopol for people who may be at risk of residential aged care or who have an aging carer. McCallum is also excited to announce that it will be developing additional accommodation units in Albert Street Sebastopol in 2013. Well done to Noelene Collins, Manager Accommodation and Home Support and her team for the extensive work in preparing submissions within short timeframes and in the establishment of Spencer Street, an outstanding achievement.

Whilst maintaining and improving services, McCallum had a very successful financial year with a surplus result. This surplus will be redirected back into services as there is limited opportunities to gain capital funding from the State and Commonwealth governments. Many thanks to those people who again contributed to the annual appeal.

The ANZ Banking Group and Prime TV continue to be tremendous business community partners which is greatly appreciated. Thanks are also extended to the Staff of the Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs and the State Department of Human Services.

Sincere thanks is extended to all McCallum staff, volunteers and supporters for their contribution during the year.

As the Chair of the Board of Governors and the Chief Executive Officer we are extremely proud of what McCallum has achieved in what has been another fabulous year. We look forward with great enthusiasm to the future. As an organisation McCallum is always striving to improve all areas of service delivery with dedicated and skilled staff and volunteers. We are sure that McCallum will maintain its standing as a provider of quality supports for years to come. Thank you for your continued support.

Jallin

Joseph K. Ballinger Chair

Shane D. Molloy Chief Executive Officer

Patrons Message

It seems appropriate to start this note with a word of congratulations to all those people who have worked so hard to make Australia's NDIS a reality. I had the honour earlier in the year to act as ambassador for the cause at a function in Ballarat. It was heart-warming to see the support of the community, not just from those who are directly impacted, but from the many, many others who can see the wider benefits of such a scheme.

Much progress has been made towards full implementation and we all look forward to the when we have a full and functioning NDIS in place.

It has been wonderful as patron this year to see McCallum extend its reach into the community. The partnership with Murdoch Community Services in St Arnaud has taken the organisation beyond its traditional boundaries. This is a relationship where both organisations will learn from each other and that sharing of knowledge and experiences will only be good for both.

The announcement of funding for new accommodation facilities at Sebastopol and the development of the Freemason's building in Albert St, Sebastopol are but a few of the highlights from the year.

Being at the "premieres" of a couple of documentaries made by McCallum's very talented clients was a particularly enjoyable experience, as standing on the sidelines with my family cheering on the McCallum entry in the Begonia Festival Parade. What a lot of fun everyone seemed to be having!

It is always a pleasure to meet and greet the clients, the staff, the volunteers, the families and others who make McCallum Disability Services and its many "branches" the wonderful organisation it is. I sometimes feel that all I do when I visit is eat cake and enjoy a cup of tea and a chat! Even so, I continue to find each visit very rewarding.

It has been a pleasure, yet again, to act as your patron.

Angela Carey ConnectPink Content Director Fairfax Media

Vision Statement

To be recognised as a leader and innovator in the provision of quality support services to people with disabilities.

Mission

To provide a responsive range of programs and services to people with disabilities to maximise their opportunities in community life.

Our Values

Integrity In all dealings.

Teamwork To work together to optimise Service Delivery.

Professionalism In service delivery and relationships.

Respect The fundamental principal in which services are delivered.

Quality To deliver services in an environment of Continuous Quality Improvement.

Strategic Objectives

- Strengthen and further develop increased accommodation, including respite and home support
- Continue to develop the Community Connections Program
- Further develop Australian Disability Enterprises Business Services and increased employment options
- Maintain growth and viability of services and continue to trade profitably
- Continue to develop the comprehensive and systematic management of OH&S and quality initiatives
- Be an employer of choice
- Strengthen marketing, internal communications and customer education.

McCallum Annual Report 2011-12

Board Members



Joseph K. Ballinger CPA. Chair



John King, OAM B.E. (Civil) Vice-Chair



Tyrone McCuskey CPA., GAICD



Mary Shone M.Ed. Special



Peter J. Brugman Adv. Dip. Bus (Mgnt)



Robert C. Parker B. Bus (Acct), Grad. Dip. (Bus. Admin), CPA.



Judy Patching Family Representative



Brett A. Bryant LLB., B.A.



Lynden Hayes Family Representative

Executive Staff



Shane Molloy Chief Executive Officer



Noelene Collins Manager Accommodation, Home Support and Outreach



Grant Curnow Manager Business Services



Trish Edmonds Manager Murdoch Community Services



Marie Braudigom Manager Community Connections



Trevor Miller Manager McCallum Industries

Murdoch Community Reference Group: (L - R) Ted Scott, Judy Patching, Brian Hansen, McCallum CEO Shane Molloy, McCallum Board member Mary Shone, Deb Jepson, McCallum Accommodation and Home Support Manager Noelene Collins, Kevin Craig (Administrator) Mike Bruty (Chair), Yvonne Postlewaite and Trish Edmonds, Manager Murdoch Community Services.

Murdoch Community Services in St Arnaud join forces with McCallum

Murdoch Community Services [St Arnaud] members voted at a Special meeting on 16th November to merge with McCallum. Members supported the recommendation from the Murdoch Governance Transition Group to merge with McCallum.

McCallum had been selected as the preferred merger partner by a Murdoch Governance Transition Group some time ago, however due process had to be followed over the past months before a formal vote could be taken.

Services offered by Murdoch are not dissimilar to those offered by McCallum therefore merging of the two organisations complement service delivery across all age ranges, geographic areas and service types. McCallum believes that it has a strong and vibrant future which Murdoch will now be part of.

Leading up to the merger vote a number of McCallum Board members and senior staff had visited Murdoch to meet with clients, families and staff and had been very well received.

As part of the merger arrangements a Murdoch Community Reference Group was formed.

The role of the Murdoch Community Reference Group (MCRG) is to provide local community support to management and to provide the Board with client, family and communities views in relation to service delivery in respect to Murdoch Community Services.

The inaugural meeting of the MCRG was held in St Arnaud on 23 January 2012 in advance of the transmission of business to McCallum.

Murdoch Community Services Staff and Supported Employees held a barbeque lunch to farewell Administrator Kevin Craig's on Thursday 9th February 2012.

"The McCallum Board was committed to disability services in the region and looking forward to building a positive relationship with the people who use Murdoch and the wider St Arnaud Community" – McCallum Chair, Joe Ballinger



Elizabeth Durie, Rebecca Teggerth and Jodie Collins presented Murdoch Administator Kevin Craig with a bouquet of flowers at his farewell.



ILU Residents, Tanya VanGils & Carmel Waight welcoming Andrea Coote, MLC into their home.



At McCallum, (L-R): Parliamentary Secretary, Andrea Coote MLC, McCallum CEO, Shane Molloy, DHS staff, Melody Bush, Greg McIntosh and Regional Director, Katherine Lamb.

Visit from the **Parliamentary Secretary**

The Parliamentary Secretary for Disabilities Andrea Coote, MLC visited on the 11th August 2011. Andrea was taken over to the Independent Living Units (ILU's) where she was most impressed with the units saying that they were the best that she had seen.

Andrea visited three ILU's and met up with residents in which she had lengthy conversations about their life. Pleasingly, all residents said how much they enjoyed living within the complex.

DHS Staff namely, Katherine Lamb [Regional Director], Melody Bush and Greg McIntosh also attended.

Following the site visit to the ILU's, discussions were held in the Boardroom. The main topic was the crown land and McCallum's inability to procure capital funding to build more units. This was because the Housing Associations could only acquire capital to build on freehold land. Andrea advised she would raise the matter with the Director of Disability Services and other relevant Ministers. Andrea also said that this situation was somewhat common around Victoria and was not an easy issue to address as no one really wanted to take responsibility for the situation. Andrea indicated that she would get back to McCallum on the matter.

Andrea was full of praise for McCallum throughout the conversation which was very pleasing. Andrea said that McCallum was regarded highly in the disability sector. McCallum is very pleased that Andrea was able to manage time to visit within her busy schedule.

Staff bring joy with Christmas gift

JG King Homes have set the standard for local businesses with their Christmas generosity bringing plenty of joy to people with disabilities. Staff members raised \$200 and a box full of toys for disability support service McCallum Industries, showing Ballarat the importance of community.

"United Way gave us the idea, so we ran office collections for cash donations as well as Christmas gifts," stated JG King employee, Naomi Galvin. "We just wanted to show that this business is happy to support a local Ballarat community organisation." The money raised funded the annual Christmas Lunch at McCallum.

"It sends the message that Christmas is a nice time where people think of others, showing generosity and kindness," according to Administrative Coordinator at McCallum Industries, Peter Elliott.

Christmas Spirit: McCallum clients George Panting, Charles McGlenchy and Evelyn Boyle with Lavren Penhall of JG King Homes (second from the left).

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Finding a job that makes a difference

Luke McArthur was looking for a career change after working in the printing industry for more than eight years.

He wanted to work in an industry that made a difference to the lives of others and had a strong desire to work with people with a disability.

With the support of McCallum, Luke recently completed a Diploma of Disability.

Luke has received ongoing training and support from McCallum management and senior staff to complete his studies.

He has found the staff to be very supportive and always prepared to assist and teach him new skills.

"I enjoy working as part of a big team to help people to achieve their goals. It's a great job with plenty to offer."

In recent years, the disability sector has experienced considerable change. Luke thoroughly enjoys supporting people through the planning process and working with people to take control of their lives as much as possible.

The only change Luke would like to see would be more males working in the sector.

Luke's positive approach and energy has been a great addition to the McCallum team. McCallum staff are people-focused and promote the values of integrity, teamwork, respect and professionalism in an environment of continuous quality improvement.

Luke McArthur, staff member of McCallum Accommodation.





Above: Andrew Gear, Manager Community Connections Marie Braudigom, Christian Skontra and Coordinator Jacqui McGarry.

McCallum extends life options program

A program that helps people with disability gain independence is moving into new premises to meet the growing demand.

McCallum's Club Lowd (Life Options and Work Direction) will soon be calling the newly purchased Freemason's Lodge in Sebastopol home.

Catering to those 18 and over, the Club engages its 40 participants in volunteer options and pre work skills programs.

Apart from volunteering with organisations like the Meals on Wheels, Uniting Care op shop and Voice FM radio show, the participants are also supported in travelling by public transport.

"At the moment the program is operating from a residential property in Ballarat. It's not enough for our needs. The new place is three times the size of where we are currently."

- McCallum's CEO Shane Molloy

Oliver Family Foundation continues to support McCallum

In June 2012 Andrew Oliver presented a cheque of \$70,000 to McCallum CEO Shane Molloy. In the past two years, the Oliver Family Foundation have generously supported McCallum, with their financial contributions resulting in a new Independent Living Unit to be built on the Leopold Street site.

The new unit will provide the opportunity for two people with a disability to live independently, however will have people with similar needs around them. The project will shortly go to tender.

Last year the Oliver Family Foundation donated \$74,739. The new unit will be dedicated to the Oliver Family Foundation when it is officially opened early next year.

Below: McCallum CEO Shane Molloy, thanking Andrew Oliver for the generous donation.





New Turnafork Forklift for Industries

With the generous financial support of the Jack Brockoff Foundation, McCallum Industries was recently able to purchase a forklift with specialized rotating forks.

The forklift enables the operator to pick up, move and stack 150kg bales of textiles. This has dramatically improved safety and efficiency.



Lindsay Lee with the new forklift at McCallum Industries.

North Melbourne Football Club visit

McCallum Industries and Club LOWD were lucky to have visitors from the North Melbourne Football Club.

It was a great day, and everyone thoroughly enjoyed chatting, taking photos, learning handball skills and football skills from players.

John Fidler, gets his hat signed by Kieran Harper. "I love using the electronic doors at my house (I don't need staff) to go outside when I want to sit in the sun and watch my rabbit and listen to our bird, and soon I will be watching the chooks". said Bernie.

> Bernie enjoying his first bath in more than 30 years.

New Supported Accommodation at Spencer Street

McCallum promotes a person centred and human rights approach in all its accommodation settings. Spencer St provides support so that younger people are not inappropriately placed in aged nursing homes.

On 23 March 2012 McCallum celebrated a housewarming for Spencer St. This was an exciting event, as this purpose built home had been a work in progress for three years and opened in May 2011. Spencer St is funded by both the Commonwealth and State governments under the 'My Future, My Choice' and Ageing Carers Initiative. The main aim of this initiative is to prevent young people being inappropriately placed in nursing homes. Spencer St is testimony to this concept and has been life changing for some of the people who have moved in. It has been at full capacity since November.

Spencer Street is purpose built -

- It has state-of- the- art equipment so that people maintain their independence and dignity.
- It has expertly trained staff.

- Bill (Staff) Dean, Ricky, Phil and Bernie enjoying their afternoon at the Spencer Street Housewarming.
 - The house is spacious so people in wheelchairs can manoeuvre with ease.
 - It has electronic doors and the residents can go outside to their therapeutic raised gardens and pets when they choose ...they are not dependent on staff.

It enriches the lives of the people living here...they go to footy, the Aquarium, pubs & clubs, visit their aged parents in other towns, they have fantastic interaction with their family and friends and spend fewer hours in beds.

Parents of a person supported at Spencer Street have acknowledged not only how greatly the house has enhanced their sons lifestyle, but it had also transformed their lives from being carers to parents again.

McCallum would like to congratulate all people at Spencer St including the people who live there, families, staff and all the health professionals and clinicians who have worked collaboratively and who continue to strive to make the house a warm, respectful and dignified place in which to live!

Freemason support for Murdoch



McCallum received a grant of \$3,000 from the Freemasons Public Charitable Foundation to financially assist Murdoch Community Services Business units. The funds will be used at the Laundromat and Gardening Services. Murdoch Community Services (MCS) Manager Trish Edmonds said that both the Laundromat and the Garden Services businesses are well utilised in the community.

Seventeen people with disabilities are supported to work in these businesses which enable them to integrate with the local community.

The high demand for services means that equipment used has to be regularly replaced and this grant allows MCS to purchase new ironing equipment and to replace a lawnmower and whippersnipper.

McCallum appreciates the ongoing financial support of the Freemasons Public Charitable Foundation in assisting people with disabilities within the community.



Maurice Graham and Brian Wharton with Murdoch team members, Brad Chester, Keith McClelland, Doug Walker and Alan Snell (Garden Services Supervisor).



Robbie Gribble, Sandy Cook and Stephen Hutterer selling some of the art works.

Ballarat Artisans Festival

McCallum Community Connections Artists set up their works to sell to the public during this three day festival at the Ballarat Mining Exchange from the 4th to 6th of November 2011. Thankyou to all the people who dropped in to see the work and thanks is also extended to the staff that volunteered their time over the weekend.

Vale: Ira Effrett, OAM

Ira started at McCallum House as Deputy Director, a position she held for two years before being appointed as Director. She served in the position of Director for a further seven years.



Vale: Vojko Skontra

It is with great sadness that in March 2012 we bereaved the loss of our friend and colleague Vojko Skontra. Vojko was a highly regarded member of the Home Support Program. His energy, passion and commitment to McCallum was always admired. He is sadly missed by all.



Right: Vojko Skontra late last year.

A helping hand for Charles

McCallum Disability Services has supported Charles McGlenchy who has autism for many years.

Charles' lifestyle changed dramatically when McCallum helped him to move out of a hostel and into a unit in the community. Having his own space and independence is very important to Charles, but he also enjoys the time he spends with McCallum staff.

McCallum Home Support and Outreach staff assist Charles to complete his groceries and personal shopping, banking and budgeting, and to attend recreational activities.

Charles goals change all the time and McCallum often work with him to document his hopes and dreams and develop a plan to work towards his goals with the support of staff. Safeway Ballarat employs Charles two days per week. He has built very good working relationships with his colleagues there and rarely misses a shift.

Charles is also a valued employee of McCallum Industries where he performs many jobs. His favourite task is cutting cloth which is weighed, packaged and sold to industry.

Charles enjoys bushwalking, gardening and in the summer months, he loves to get away and have a holiday.

This year, Charles decided to stay in a hut in Warrnambool, where he soaked up the beach atmosphere. Charles is excited about planning a holiday later this year on the overland train to South Australia, which was his first interstate holiday.

"I love to go to Warrnambool over Summer. McCallum helps me get there"



Fran Wellard enjoying the greens of Ararat Bowls Club.

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Legoland jaunt for King St residents

It was an exciting day for King St residents when they journeyed to Castlemaine to explore a Legoland Exhibition. The Exhibition was sponsored by 'Kids with Autism'.

The guys were fascinated with the different Lego structures; including bright coloured towns, castles and vehicles. They also had lunch at Lake Weeroona in Bendigo and inspected some vintage hot rods on their travels.



Craig Skinner enjoying the day at the Legoland Exhibition.

CEO for the day

Donald Rodgers had always wanted to be the Chief Executive Officer of McCallum Disability Services and in April 2012 he got that chance – even if it was only for one day.

Donald, a Club LOWD participant, donned the business suit and for 24 hours could call himself the McCallum CEO; and he was certainly put through his paces during his day at the top.

A road trip to St Arnaud where he consulted with newly merged Murdoch Day Service, as well as an inspection of the renovations at the new McCallum premise in Sebastopol were just some of his responsibilities in the top job.

"It was really good to see all the people in St Arnaud. I hope they can come down to Ballarat one day. I always wanted to see what it is like in Shane's (McCallum CEO) position so it was really fun to try it out."



Home Support competes in Grampians Region Bowls Tournament

A group of people supported by the McCallum Home Support program thoroughly enjoyed the Grampians Region Annual Disabled Bowls tournament held in Ararat last year.

A team comprising of Aaron Bligh. Kris Garlick and Alistair Bandy were beaten by the local Ararat team by one shot. There was fierce rivalry between the two towns, but the boys played great bowls until the last end. A further men's team of Les Polanski, Les Beech and staff member Vicki acting as a male played very honourably for McCallum keeping up the team spirit.

The girls team of Tanya Van Gils, Fran Wellard and Carmel Waight took out the medal and proudly wore it around their necks.

All players received a certificate for the day on behalf of the Ararat Bowls Club .

The group enjoyed a BBQ lunch provided by the bowls club and made their way back to Ballarat singing to all the old songs on the radio and laughing.

Volunteers in action

Two people supported by McCallum Community Connections have been matched to volunteer roles in the maintenance and gardening team at St Patrick's College. Matthew and Hayden are supported to learn skills through on the job training and / or certificate training, including ethics, team work and commitment. This initiative supports individuals to gain skills to better place them for employment and apprenticeship opportunities and creates an increased awareness by students of people with disabilities being valued, contributing community members.

This builds on a long term relationship between McCallum Community Connections and St Patricks College sharing the vision of "Developing Opportunities for People with a Disability to maximise their involvement in meaningful community participation"

Volunteers engaged are valued by the college and therefore feel valued in contributing to their community through productive work based roles.

Below: Matthew and Hayden enjoying their time at St Patricks college.





Vale: Doug Garley

It is with great sadness that this year we mourned the sudden loss of Doug due to a tragic cycling accident. Doug was a valued colleague and friend to everyone at McCallum Community Connections.

His commitment, passion and professionalism showed throughout all of the programs Doug was involved in. Doug was an inspiration and admired by all, and believed anything was possible.

Doug Garley



Val McRoberts, who received a life membership to the McCallum board after 15 years of service.

Huge honour for Val

Val McRoberts had no idea she was about to receive life membership of the McCallum Disability Services board. After 15 years on the board, Val received her life membership at a presentation during the annual Board of Governors Christmas Function. She also served three years prior to that on the Central Highlands Regional Residential Association (CHRRA) board.

"I've got to work with some great people who have given up so much of their time. I've also got to see a wonderful improvement in McCallum's services."

Val said she initially began her involvement with CHRRA as a family representative, as her sister Jill has a disability. When CHRRA merged with McCallum in 1997, she continued on the new board. Val has now resigned from the board, but will continue her family involvement with McCallum.



Metal Detector for McCallum Industries

McCallum Industries have recently purchased a metal detector at a cost of \$20,625. It will be used to detect pins or other metal object on cloth before it is processed by the Cloth Unit. The metal detector will assist the cloth unit by detecting items that are not noticeable by routine quality checks.

Max Earles testing the new metal detector at McCallum Industries.

United Way supports McCallum

This past year United Way Ballarat have provided McCallum with two fantastic funding opportunities. For this, McCallum extends its sincere thanks.

These summer holidays three of our houses went to some great holiday destinations. King St and Hamish Crt guys travelled to Echuca/Moama Holiday Resort on the Murray River. Georgia Crescent's men decided on a beach holiday in Point Lonsdale. All houses participated in some fantastic activities. King St visited the Holden Museum, the Great Aussie Beer Shed, went fishing on the Murray, had a paddle steamer ride, as well as enjoying the resorts facilities such as swimming in the pool. Hamish Crt also took a paddle steamer trip on the riverboat 'Canberra', a wander around the Oz-mazing maze in the shape of Australia, dined out at places such as RSL Club and took in the many sights of Echuca. The fellows from Georgia Crescent had an action packed week with lots of swimming, body boarding, beach walks, a visit to Marine Discovery Centre at Queenscliff and barbeques on the balcony of their holiday house. Many of these fabulous holiday happenings were made possible by \$4000 funding received by Uniting Way's Ballarat Community Fund.

Club LOWD were also the lucky recipients of a new Canon video camera and tripod from United Way. This equipment is very useful for people supported by McCallum who will be able to gain experience in the correct handling of camera equipment and to participate in short film production and promoting the programs they participate in the wider community. The program will be able to cater for individuals with a varying degree of support and communication needs, giving them the opportunity to engage in group, social and community relationships in the future.





McCallum Magic (Red team) Above (L-R): Mark Delaney, Mark Prebble, Steve Gore, Heather Hardy, John Bartlett, Robert Sergent, Robbie Britten, Donald Davis, Daryn Maes, Margie Iafate, Scott Weighman, Tyrone Lia.

Right: Stacey Adamson with Garry Chivell.



Country Cricket Carnival

People from Ballarat and St Arnaud enjoyed two stirling days of cricket in Ararat on the 29 and 30 March 2012 at the Country Cricket Carnival.

Excellent sportsmanship shown by all teams, with very positive social interaction and it was fantastic being involved with other organisations.

Perfect weather and worthy opponents made for some exciting games. There were no winners or losers on the day which was great.

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Best business entry: Ballarat Begonia Parade

The Hansel and Gretel float developed by McCallum Industries (Ollies's Lollies) and UFS Dispensaries in the Begonia Parade was a real stand out. The float won the best business entry in the Courier Begonia Parade and received a trophy which is proudly on display at McCallum Industries.

Congratulations to Float Designer Clayton Edwards [Design and Props, Clunes], Andres Litras [Chatterbox Creative] McCallum Industries Staff and Supported Employees and Narelle Fairweather [McCallum Community Connections] for this achievement.

Special thanks to UFS Dispensaries for offering \$1000 sponsorship to assist construction of the float.

UFS Dispensaries Marketing and Development Manager, Matt Vallance

"We're pleased to be working collaboratively with McCallum to help them realise their final objective".





Café Connections Showcase

"Home Support - Living life to the max!"

McCallum Home Support provides 1:1 community or home based support to people supported by an Individual Support Package, Outreach or via Fee for Services. In previous years the Home Support Program was holding Reference Group Meetings on a 6 monthly basis, however the formal nature of these meetings meant that minimal people were attending.

It was decided to alter the format of the meetings and to hold 6 monthly afternoon tea's in the format of Cafe Connections. It is an opportunity for McCallum Home Support to present current projects and initiatives and to invite guest speakers.

The first Cafe Connections was held mid 2011 and it was a very informative and successful afternoon with 35 people attending. Guests were invited to watch a sneak peak of the film developed by clients in partnerships with the organization Lead-On. Ruth Lennie from the Carer Respite Support Service also provided an informative presentation on the options provided to carers. A big thank you to the Carer Respite Support Service for providing the yummy afternoon tea.





Jobs Expo a great success

On the 4 April 2012 McCallum Community Connections, Home Support and Accommodation staff and service users manned a stall at the Ballarat Careers and Jobs Expo.

The day was a huge success, with lots of interest generated from people wanting to know about working in the disability industry and wanting to know about working for McCallum.

Many thanks to everyone who volunteered to assist.

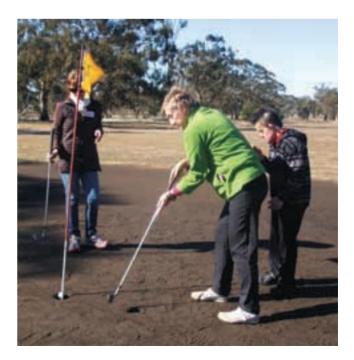
Wimmera Mallee Sports program

A group from Murdoch Community Connections and Woodbine in Warracknabeal have participated in a Wimmera Mallee sports program in Charlton.

These two teams in a community inclusion program developed skills in playing golf with members from the Charlton Golf Club.

All who attended received certificates and had an enjoyable time.

Yevette Auchettl, Mary McLean and Trudi Cameron enjoying their day in Charlton





Stuart Pledger, Peter Ryan Trudi Cameron and Michael Brassington.

New Buses for Murdoch

The Murdoch Community Servcies program were pleased to receive two new buses this year.

Completely independent



Fran Wellard has been navigating the experience of independent living for a number of years. Fran has always had strong desires to live independently, engage in work and to contribute to her community.

With the support of the McCallum Home Support and Outreach Staff program, Fran has been able to achieve many of these goals.

For the past three years, Fran had been residing in McCallum Independent Living Units, sharing a unit with a friend. The units provided Fran with access to living in a small community with minimal support that mainly involved reinforcement and encouragement.

"I love living in my own place. Some of my other family live on their own. I like the idea of living on my own and with McCallum I can do this."

When Fran had developed the skills and confidence to live independently, the next step was to move into a place of her own. Since moving into private accommodation, Fran continues to receive support from McCallum and is in regular contact with her friends in the Independent Living Units.

Everyone at McCallum is extremely proud of Fran and her success, drive and determination to be independent. The McCallum Home Support and Outreach program supports Fran with budgeting, cleaning, shopping, menu planning and cooking.

Fran loves being part of community, and is an avid swimmer and enjoys her gym program at the Ballarat Aquatic Centre. She enjoys a competitive environment and recently won four medals at the summer state games for swimming. Celebrating IDPwD are Alistair Bandy, Paul Houlihan and Donald McKay.

International Day of People with a Disability (IDPwD)

McCallum Industries and McCallum Community Connections celebrated International Day of People with a Disability (IDPwD) on Friday 2 December 2011 with an Open Day at both sites.

Over 70 visitors and employees enjoyed a free sausage sizzle at McCallum Industries with tours of the factory being conducted showcasing production work in action. The Commonwealth Department of Families, Housing, Community Services and Indigenous Affairs provided \$330.00 funding to McCallum Industries to assist with costs of the day.

Many visitors commented on the great work being done at McCallum and were pleased to be able to see work in progress.

Trevor Miller and Rick Fleming cooking the BBQ.

McCallun Annual Report 2011-12



Marg Jones, Chris Jones and Toni Billman

Australia's Biggest **Morning Tea**

On Thursday 24 June 2012 both the Home Support and Outreach and Community Connections Lyons Street programs hosted Australia's Biggest Morning Tea.

The Home Support and Outreach Program hosted a successful morning with more than \$600 raised for the Cancer Council of Australia. The morning was also a time to celebrate the memory of staff member Vojlko Skontra who passed away from Cancer earlier this year. Vojko's family attended the celebration and were present for the unveiling of a memorial plague dedicated to Vojko.

Instead of registering with the Cancer Council, the Lyons Street group decided to raise much needed funds for "Support 4 Cancer". This is a Ballarat based service helping Ballarat patients and their families. Lyons Street had approx 45 visitors, merchandise for sale and raffles. Many thanks to the staff for the amazing amounts of delicious food. The guest speaker Colleen Thompson who is the founder of S4C was delighted with the response as well as the \$225.00 we raised for the cause.

Skipton Lions Club

The Skipton Lions Club has a history of supporting McCallum.

McCallum recently requested the financial support of Skipton Lions Club in implementing a new program in the Art Studio with Clay and Fabric dyes. The Skipton Lions Club generously donated a sum of \$800 which will cover the material costs for this new program in the Community Connections Art Studio. McCallum's sincere thanks is extended to the Skipton Lions Club.



Aaron Bligh, Ros Wilson, Les Manning, Mel Carpenter, Carmel Waight and Peter Manning enjoying the sunshine at Torquay.

Home Support Social Club

McCallum has started a social club for people supported through the Home Support Program. It has been a great success so far with activities happening every second weekend.

Activities have included movie nights, trips to Torquay beach and Queen Vic Market in Melbourne, BBQ's, picnics, going out for meals, Ten Pin Bowling and a trip to the Ballarat Art Gallery.

"We have worked collaboratively with Home Support to help our clients gain some independence and to find an interesting life again"- Acquired Brain Injury Clinic, Ballarat Health Services.

The social club committee meets every second Monday at the McCallum office to plan future activities and anyone is welcome to attend. The social club is a fantastic opportunity for clients to make new friends, get out and about on weekends and experience a range of new activities.

At the moment we are trying to come up with a name for the social club so if you have any ideas let us know! For more information contact Rebecca at McCallum.

Preparing for the new world Conference

On 3 and 4th May 2012 three McCallum staff attended the Annual National Disability Services (NDS) Conference in Adelaide, namely Trish Edmonds, Noelene Collins and Kathy Steenhuis. The conference titled "Preparing for the new world" was in relation to preparing for the National Disability Insurance Scheme.

Trish Edmonds, Manager Murdoch Community Services and Noelene Collins, Manager Accommodation and Home Support enjoying the conference.



Embracing natural abilities

A young aspiring artist, Scott Neenan put on a show for the Ballarat community through last years International Day of People with Disability. The 20 year old has autism and, through the help of McCallum Community Connections, has embraced his natural abilities for different mediums. Through his artworks, he has worked with paint, pencil, clay and mosaic.

As part of the Mosaics in the Garden collection – which showcases the amazing talents of the McCallum Community Connections Art Studio artists – Scott has chosen to display his animal range, which features animals from the dinosaur age to the present day in clay. "I have loved art since I was very small – drawing, pasting, cutting out paper," Scott said. "Art gave me time to be on my own, as this is something I like and if I was doing art, people would let me be by myself."

"Art gave me time to be on my own, as this is something that I like, and if I was doing art people would let me be by myself".





Ballarat Community Radio - "Radioactive"

Ballarat Community Radio is supported by 140 volunteers providing daily programming to the Ballarat Community.

Radioactive commenced as a concept in May of 2008 to involve members of the Club Lowd team in their local community through the production of a radio show that brought sport, music and contemporary commentary to air on a weekly basis. Phil Cutts who was co-hosting his own show worked with Helen Bath, operations manager of Voice FM to bring about a volunteer opportunity for the Radioactive crew to learn the craft of radio production.

Initially the crew needed a lot of assistance with the production and editing of the show. Phil worked with the crew until 2010. The late Doug Garley then stepped into the role of co- producer



and this saw Radioactive grow to produce a weekly radio show managed entirely by the team and loaded straight to air.

The crew consists of 4 members at any one time, with long standing members Matt, Neil and Donald still working hard to bring the show to air and support and mentor new volunteers.

The team continues to grow and take on a lead role in the structure and production direction with support from Chad Hunt. McCallum Community Connections is proud of its connections and partnerships with Ballarat Community Radio.

This is a demonstration of McCallum Community Connections supporting relationships and valued roles within the community that develop a person's skills for a better future.

Mastering the studio desk is Drew Miller (top). From the beginnings the studios have been rebuilt. The skills required to operate the new equipment are complex and require application, determination and dexterity of movement. The crew have overcome physical, social and personal communication barriers due to a range of reasons, one being lack of confidence, pictured left, Neil Farquhar, Phil Cutts, Andrew Gear and Donald Rodgers.







McCallum Disability Services and University of Ballarat sign Memorandum of Understanding

McCallum Disability Services and the University of Ballarat (UoB) have signed a Memorandum of Understanding (MOU). The MOU intends to develop a relationship with the objective of collaborating on mutual needs for employment, for the delivery of training and education and for research opportunities.

"We already work together well, but its good to have it official"

McCallum CEO Shane Molloy said that McCallum has for some time had an informal relationship with the University of Ballarat and now the MOU formally establishes a link for mutual benefit for the future.

The MOU was signed by Vice Chancellor David Battersby and the McCallum CEO Shane Molloy at McCallum Industries on the 23 September 2011.



UoB Pro-Vice Chancellor David Battersby and McCallum's CEO Shane Molloy signing the MOU.



Jess Spencer, Rebecca Teggerth and Faye Needs with the new irons and seats.

New Chairs for Murdoch Laundromat

McCallum was recently successful in obtaining a grant of \$2159 from the Mazda Foundation to purchase new chairs for the Laundromat at Murdoch. The work of the Mazda Foundation began in 1990 when it was formed to provide assistance to a broad cross section of individuals and important causes throughout Australia.



Mazda is one of the country's major motor vehicle importers, and the Mazda Foundation was seen as a way to develop an equitable and broad community involvement apart from its commercial operations.

Smythesdale Progress Association

Last year \$281.00 was raised through fundraising efforts by the clients of McCallum Community Connections and presented to Bill MacNeill, the Secretary / Treasurer of the Smythesdale Progress Association by Sara McConnell to assist with the maintenance of the Smythesdale Gardens. A BBQ followed the presentation and this was organised by the Lyons Street Coordinator, Kelly Ransley. All McCallum Community Connections units were represented on the day.

How Can you help?

You can demonstrate your caring through a regular donation. After the death of a loved one, or on the anniversary of their passing, consider a gift to the McCallum Foundation. Donating to the Foundation through a gift in your Will is generosity that continues long into the future.

For enquires or further information contact McCallum Chief Executive Officer Shane Molloy on Ph: (03) 53 341921 or email smolloy@mccallum.org.au



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McCallum Foundation: A Gift That Keeps **On Giving**

By giving to the McCallum Foundation you are helping to build a fund that will grow each year and support the needs of people with disabilities currently and into the future. All gifts are invested to benefit McCallum Disability Services and are fully tax deductable. Each year invested gifts will contribute to the programs and services provided by McCallum Disability Services. A foundation is a proven fundraising method where gifts are invested and the bulk of the capital is maintained in perpetuity. The revenue from the investments is allocated by the Foundation Trustees to meet McCallum Disability Service's needs. The Current Trustees of McCallum Foundation are: Neil Jens (Chair), Joe Ballinger, David Haymes, and Les Dickinson.



McCallum Foundation Chariots for Charity night

Chariots for Charity fundraising event was held Wednesday 14 March for the McCallum Foundation. It was a fantastic night, with the punters club even making a small profit.

McCallum extends its sincere thanks to Ballarat and District Trotting Club for its tremendous support. McCallum would also like to thank those who come along and supported the event. It was very pleasing to see new supporters of McCallum attend and have an enjoyable evening.

Fran Pitcher from Whites Florist presenting the winners prize to driver of



ANZ Bank's Paul Manley, right, after the charity golf presentation to McCallum Disability Services with Ashlea Richards (ANZ), Marie Braudigom (McCallum), Melanie Dhillon, Jacqui McGarry, Donald Rodgers and Christian Skontra



ANZ Banks Paul Manly "Its about bringing the community together and supporting McCallum as a whole. It's important to be involved with organisations like McCallum and support the local community in a hands on way"

ANZ Charity Golf Day another success

McCallum received a cheque of \$6,378.40 from the ANZ Bank, following another highly successful charity golf day held at Midlands Golf Club on 2 December last year.

McCallum's golf day is run by Ballarat ANZ Branch staff with support of local businesses, and provides thousands of dollars in funding each year.

The money raised will help McCallum refurbish a new facility in Sebastopol which will house the Club LOWD program.

Murdoch Community Services Auxiliary Presidents Report

The Auxiliary started the year off with our annual warehouse trip to Melbourne. This was enjoyed by everyone who attended.

The Christmas Raffle was held in St. Arnaud on 3-5 November 2011 and in Charlton on the 14 and 15 November 2011. First prize was a wheelbarrow full of great gifts and second prize was a Christmas cake. Thanks to the Patching family who kindly donated the wheelbarrow. A big thank you to everyone who donated goods for the hamper and sat in the street to sell raffle tickets. Thanks is also extended to Jean Gloster who made the Christmas cake. All your help made this a successful fundraiser.

The Christmas party was held up at the Sporting Club and the theme was masquerade. The Auxiliary purchased gifts for each client. We also subsidised \$10 from each meal. Everyone had a great night. Thank you to Santa for a great job.

At Easter the Auxiliary paid for the purchase of Easter eggs for all people supported by Murdoch, which were distributed before the Easter break.

At our February meeting we decided to cut our meeting back with the option to call additional meetings if the need arises. The dates for 2012 are 13 February 2012, 14 May 2012, 13 August 2012 for our Annual General Meeting, 10 September 2012 and 12 November 2012.

Our meetings this year have been attended by a small but very dedicated and hard working group, although we would love to see more people attending, as they would be made most welcome.

In conclusion, I would like to thank the community and surrounding districts for supporting the auxiliary throughout the year. A big thank you to my committee members: Noreen, Jan, May, Lyn, Leonie, Colleen and Judy (Secretaries) and Jean (Treasurer) for all their efforts and support to myself and the Auxiliary during the year. I have enjoyed my role as President in 2011-2012 and look forward to another successful year in 2012-2013.

Wendy Collins President Murdoch Auxiliary



With Commando Steve is, Jay Walsh, Aaron Baddock, Sean Laffey and Joel Byrne.

Bootcamp Gym Program

The Yarrowee Parade, Men's Gym Group were participating in commando style boot camp sessions every Friday for six weeks at the Body and Soul gym. They had been doing boxing, upper strength body lifts, endurance exercises on the bikes as well as working on their core balance and strength. They were also learning the proper cool down stretches and the importance of hydration during exercise.

Everyone in the group participated with enthusiasm. They will progress to more challenging exercises next term, by working on different parts of their body to enhance their fitness and technique.

The commando style gym program was a promotion organised by Body and Soul in anticipation of a visit from Commando Steve from the popular television show, "The Biggest Loser". The Men's Gym Group received a wonderful opportunity to meet Commando Steve on Saturday 10 September 2011 at the gym.

All the participants received a certificate for participating in the boot camp have certificates personally signed and have a photo taken with Commando Steve. A great time was had by all.

THE BRABAN AND LIL FLACK TRUST

McCallum Industries Cloth Unit

The McCallum Industries Cloth Unit received delivery of thirteen purpose built mobile stillages, thanks to support from the EH & Marion Flack Trust.

The stillages, which are effectively cages on wheels, can hold over 100 kilograms of rag and allow for safe and efficient movement of product.

The stillages were designed at McCallum Industries to meet the specific needs of the operation. Employees can simply wheel product from point to point. Specially designed gates which lock in three different positions ensure employees do not have to bend or reach for product which significantly improves safety over previous processes.

McCallum would like to extend its sincere thanks to the EH & Marion Flack Trust for the financial support of this project.

Family member of a retired supported employee - "We have watched our daughter grow and become independent in the years she attended McCallum. She loved being part of the workforce at McCallum Industries".



Pinky's Pizza Employee of the Month

Doug Garley July 2011



Beverley Miller August 2011



Sandy Cook September 2011

Jane Cooper October 2011



Jane de Valle November 2011



Cynthia Moore December 2011



F3

Rosie Skilbeck January 2012



February 2012

Marcia King

March 2012



Emily McDonald April 2012

Hilly Griffin May 2012

Stuart Barrow June 2012

Hannah Russell June 2012

Darren Maes

Jacqui McGarry



Ballarat Leagues Club Monthly Staff Awards

Cynthia Moore

Gabbie Fyfe



Ann Brennan



Drew Allan



Jaron O'Reilly



Rebecca Fodor



Ashlee Aldridge

Evelyn Boyle



Stephen Regester

Liz Cooney



Staff Long Service Awards

Ron Thomas

25 YEARS

Trevor Miller

20 YEARS

Laurice Beckers

15 YEARS

Steven Eason

Graeme Jones Tonette Boddis Darren Bath **Sharon Jolozides** Brenda Burke **Shaaron Hayes**

Tony Russell

10 YEARS

Tanya Walker

Shane Molloy

Michelle Grace

Vicki Kinna





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Janet Wraith

Narelle Skewes







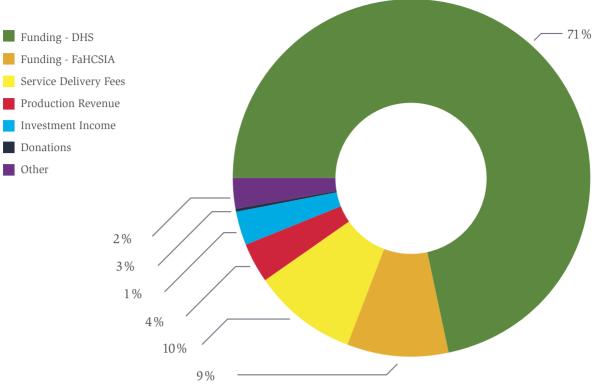




Daniel Clark

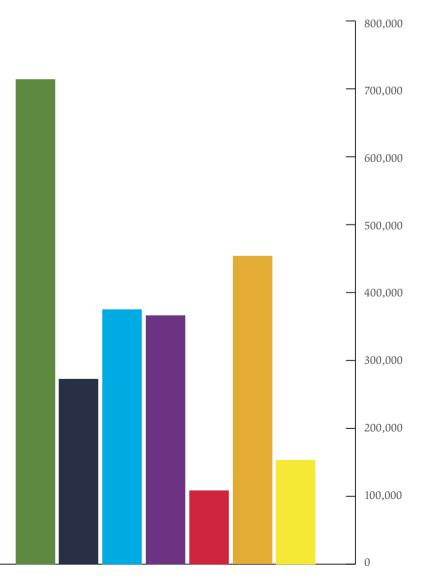
Harriett Slattery

Sources of Operating Revenue

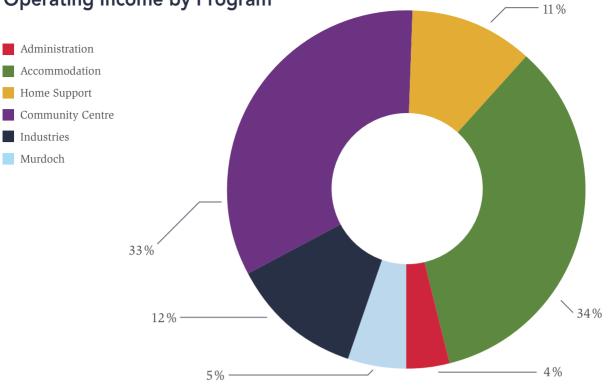


Operating Expenditure By Category





Operating Income by Program



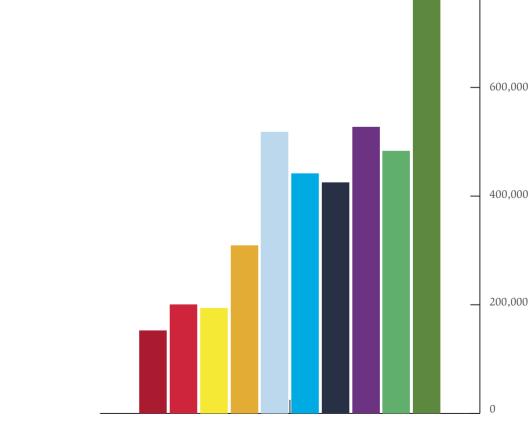


2002/03 2003/04

2004/05 2005/06 2006/07 2007/08

2008/09 2009/10

2010/11 2011/12



1,000,000

800,000

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Donations

All donations to McCallum throughout the year have been greatly appreciated. For this, McCallum extends its sincere thanks to everyone involved.

McCallum Annual Report 2011-12

Supporting Organisations

McCallum Disability Services gratefully acknowledge the support of the following organisations



ANZ Banking Group

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Ballarat Leagues Club 52 Humffray Street North, Ballarat VIC 3350 P: (03) 5331 5830 www.ballaratleaguesclub.com.au

Ballarat Toyota

19 Creswick Road, Ballarat VIC 3350 P: (03) 5331 2666 / F: (03) 5331 3036 E: baltoy@netconnect.com.au

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Ballarat Leagues Club Gallagher Bassett Services Garden State Insurance M&L McLean Cleaning Prowse, Perrin & Twomey The Ad Group Whites Florist

Chariots for Charity Raffle Donors

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ANZ McCallum Golf Day Hole Sponsors

Ballarat Leagues Club Barker & Jennings Clifford Brick & Tile Gallagher Bassett Services Netlor Group - Just Copiers Tanya Daniels The Good Guys UFS Dispensaries

ANZ McCallum Golf Day Prizes

ANZ Staff - Colleen Ballarat Trophies and Gifts ANZ Financial Planning Garavale Hendo's Service Pty Ltd Karington Jewellers Mercure Hotel Retail Division ANZ Small Business

ANZ McCallum Golf Teams that Participated

ANZ Asset Finance Ballarat Leagues Club Barker & Jennings Clifford Brick & Tile **Finding Futures** Gallagher Bassett Services Pty Ltd **GV** Connect Interline Roofing M & L McLean Cleaning Services Opteon Prowse, Perrin & Twomey Retail Division ANZ Telstra Countrywide The Courier Tanya Daniels The Good Guys The Good Guys ANZ Vehicle and Equipment Finance



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ANZ Ballarat 927 Sturt Street Ph: 5337 9750 E : sandra.maher@anz.com



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