



McCallum

QUALITY - SUPPORT - INDEPENDENCE



Annual

REPORT 13/14

PATRONS MESSAGE

I grew up in a small rural community and know well how the withdrawal of services can ripple through small towns.

So when a good news story comes along and a service is not only retained, but enhanced, it is worth celebrating.

It was a privilege to attend the opening of the new respite house in St Arnaud earlier this year. What a remarkable achievement by all involved in creating this modern, spacious and comfortable home-away-from-home for clients, families and carers.

I have no doubt the people of St Arnaud may have wondered back in 2011/12 what a merger with McCallum – the big guns from Ballarat – would mean for their community. I hope that when they look at Murdoch Respite House, they can see the answer, and know that in the McCallum-Murdoch partnership, there is a friend to provide help and support.

“Congratulations to all staff, clients, families & supporters.”

I congratulate all who helped make this St Arnaud dream a reality. It stands as testament to the generosity of many, many individuals and organisations who understand the value of “community”, particularly “small community”.

This, of course, is but one highlight of what has been a very busy year for the organisation as a whole. I continue to be impressed by the breadth of support services and the variety of activities offered by McCallum – all with clients and family members at heart.

Congratulations to all staff, clients, families and supporters on a year of hard work and dedication. Our community is better off as a result of what you do.

I take this opportunity to say a fond farewell to CEO Shane Molloy and to thank him for the hospitality and generosity he has always shown me in my role as Patron. I wish Shane and his family all the very best for the years ahead.

Angela Carey
Head of Content
(Features)
Fairfax Media



MISSION

To provide a responsive range of programs and services to people with disabilities to maximise their opportunities in community life.

VISION

To be recognised as a leader and innovator in the provision of quality support services to people with disabilities.

WHO ARE WE

McCallum has been providing support to people with a disability for over sixty years. The organisation is very proud of its successes in supporting people and their families to pursue their goals and dreams. McCallum is recognized for its ability to provide a flexible, person centered and innovative service, to reflect the persons goals, aspirations and dreams.

McCallum supports people to participate with their local community through social involvement. McCallum works on a strengths based perspective, which means the support is about the person, what they are good at, and what they need.

Since 1953, McCallum has grown into one of Western Victoria's most comprehensive organisations of its kind, delivering a range of services including accommodation, respite, day support, outreach, lifestyle options and supported employment across Ballarat and St Arnaud. McCallum provides a responsive range of programs and services to more than 300 people to maximise their opportunities in community life.

STRATEGIC GOALS

Leading Provider of Disability Services
Empowering People we Support
Planned Sustainable Growth
Develop Culture, Capacity & Innovation

Cover page, Jessica Spencer, Jasmine Patching & Ellie Pardella.

① Alistair Bandy. ② Ann Brennan, Melani l'Anson and Ruth Dyer.

③ Fiona Morris.

BOARD OF GOVERNORS AND EXECUTIVE MANAGEMENT

BOARD OF GOVERNORS:

Joe Ballinger (Chair)

John King OAM (Vice Chair)

Peter Brugman

Brett Bryant

Lynden Hayes

Tyrone McCuskey

Robert Parker

Judy Patching

Mary Shone

EXECUTIVE MANAGEMENT:

Shane Molloy, Chief Executive Officer

Noelene Collins, Manager Accommodation and Lifestyle Options

Trevor Miller, Manager Australian Disability Enterprises

Deb Watson, Manager Community Connections

Kathy Ellis, Manager Finance and Administration



Report

FROM THE BOARD & CEO

For more than 60 years McCallum has been a reputable provider of quality services and programs to people with a disability. McCallum Staff, Management and the Board work tirelessly to uphold the organisations values and to implement our mission; to provide a responsive range of programs and services to people with disabilities to maximise their opportunities in community life.

The release of McCallum's Annual Report provides an opportunity to promote and showcase how McCallum staff support people with a disability to realize their goals, dreams and aspirations. The Board extends its sincere thanks to our group of professional support staff and Management team who often work beyond their requirements to support people and uphold McCallum's vision, mission and values. The Board, on a voluntary basis, dedicates time to meet regularly focusing on strategy and governance to ensure these people are backed by the finances and facilities necessary to fulfill the mission.

It has been another extremely busy and challenging year at McCallum, with many achievements made to better respond to people supported now, and into the future. This Annual Report will feature some of the many achievements and accomplishments made across McCallum this past year. Additional information will be provided through the body of the report, and include:

- Opening of the new respite house in Queens Avenue St Arnaud.
- A major renovation to the East Wing and the McCallum conference centre in Ballarat.

- A wonderful partnership with Active Housing resulting in increased accommodation options for people living in St Arnaud.
- A terrific celebration for McCallum's 60th Birthday in 2013.
- Increased Marketing Activities to promote McCallum Services and Programs, including a digital strategy and the implementation of a new website.
- A range of Health and Wellbeing initiatives, including a staff pedometer challenge, fruit boxes for Worksafe week and the launch of an Employee Assistance Program for McCallum employees.
- A number of terrific celebrations and events throughout the year, including raising awareness for World Autism Awareness Day, promoting International Day of People with Disability, Annual Chariots for Charity and Golf Days.
- Implementation of new roster, payroll and finance systems creating improved efficiencies for McCallum programs.
- Training and support for staff, including traineeships and Cert IV in Disability and a number of training programs for staff in supporting people with Autism Spectrum Disorder.

As Australia continues the design and implementation of the National Disability Insurance Scheme (NDIS), 2014/2015 is set to be another busy year. The NDIS constitutes a major piece of social reform in Australia, and will articulate the way disability support is understood and funded.

As Australia defines the NDIS, we at McCallum need to continue to stay abreast with the changes and the reform that the NDIS brings, and continue to grow and adapt all services that are provided. McCallum completed the National Disability Services NDIS Readiness Toolkit at the beginning of 2014 and is now working to implement action items and develop a workplan to enhance corporate governance, financial sustainability, people, capability and information and knowledge management. This is in preparation for the NDIS and to ensure quality management and continuous improvement across our services and programs.

We would also like to express our thanks to our supporters, donors and contributors for their assistance and support. The publicity offered by the Courier and North Central News has been appreciated, as are the efforts made by the State and Commonwealth Governments in providing advice and assistance.

To the many individuals and organisations who have supported us throughout the year we also extend our gratitude. The generosity of our community has brought us a great distance since 1953. We are looking forward to the future with big plans for the best possible services and programs, facilities and infrastructure.

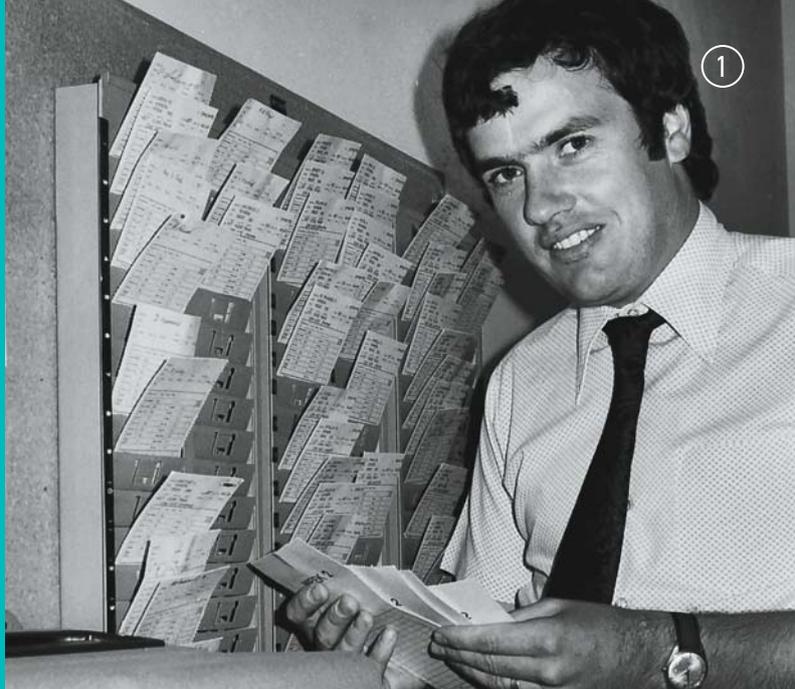


Joseph K. Ballinger
Chair



Shane D. Molloy
Chief Executive
Officer

① Retiring CEO, Shane Molloy, at Wimmera Base Hospital (Horsham) in 1976 as it was announced that he was appointed to the CEO position at Tallangatta Hospital, age 25.



①

FAREWELL TO SHANE MOLLOY

The McCallum Board of Governors, Management and Staff would like to wish Shane Molloy a warm farewell as Shane prepares for retirement in December 2014.

Shane has been Chief Executive Officer of McCallum since 2001, and we thank Shane for his passion and commitment in McCallum becoming such a well regarded and recognised quality provider of disability support that it is today.

Thank you Shane for your leadership, guidance and incredible business acumen. We wish you all the best for your future.



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**Australian
Disability
Enterprises**

More than just good business

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New

BUILDINGS, FACILITIES & INFRASTRUCTURE

OFFICIAL OPENING OF THE MURDOCH RESPITE HOUSE

The official opening of the Murdoch Respite House at 42 Queens Avenue, St Arnaud was held on Friday 2 May 2014. The day was perfect for the opening and was certainly an exciting day for the McCallum Board, staff, community and all those who have been involved in the coordination of this new house.

The official opening was conducted by special guest Mr Lyall D. Wheaton. Lyall was the first President of Murdoch House when it opened in

1973. He was delighted to attend the opening and was able to unveil the commemorative plaque to officially open the respite house.

Following the speeches, people present were able to wander through the beautiful home that has replaced the respite house that was previously at Northwestern Road, St Arnaud.

The house was handed over to McCallum by JG King Homes on completion, 12 March 2014. People moved into the house on 4 April 2014. McCallum is indebted to JG King Homes who built the house as a 'Charity Home' and absorbed forty percent of the cost.



MUNRO UNIT, CONFERENCE CENTRE & WEST WING UPGRADE

The Munro unit is a base for 17 people who have high support needs and are supported by the McCallum Community Connections program. The upgrade to the unit was completed in late November 2013. A modern environment has been created that is light, bright and spacious. The new sustainably designed timber constructed building by Ryan Adamson Design is approximately 300 square metres. It features natural materials low in embodied energy. The redevelopment includes two new client support rooms, a staff office, quiet rooms, a kitchen and meals area with an adjoining outdoor area and amenities. The North facing windows increase sunlight in the winter months and capture an abundance of natural light. The redevelopment of McCallum’s conference centre was also completed and included new entry foyer, kitchen, conference room, cloak room and amenities. The new building provides a modern environment which is conducive to excellent service delivery to the people McCallum supports.



- ① Joanne Page & support worker Lorna Robinson
- ② McCallum Chair Joe Ballinger & Lyall Wheaton
- ③ Lyall Wheaton addresses the guests
- ④ The Munro Unit in Leopold Street, Ballarat

People commented on the beautiful and contemporary furniture, furnishings and landscaping. The Jack Brockoff Foundation kindly donated \$20,000 for new furniture and window coverings. McCallum CEO Shane Molloy also acknowledged and thanked the many local business and trades people for their many donations of goods and services, including the Northern Grampians Shire who donated towards the cost of the landscaping works.

An afternoon tea followed the official opening at the St Arnaud Catholic Parish Centre, catered by the Murdoch Auxiliary.

MEETING HIS FAVOURITE STARS

Craig Skinner was supported to go to Sydney for a holiday in June 2014 to see his favourite TV personalities, and the actual set production and filming of "Home and Away". This dream of Craig's was identified through the development of his support plan. Craig had wanted to visit 'Summer Bay' for a long time, and his support staff worked very hard to help make this dream come true. Craig had a wonderful day and met many cast and crew members. Everyone made Craig feel very welcome and took time out of their busy schedule to pose with Craig for some photographs. We are sure these photo's will be adored for many years to come.



UP, UP & AWAY . . .

Aaron Bligh went on a 'Learn to Fly' lesson on Tuesday 5 November 2013 which Lifestyle Options had helped to organise with him. Aaron said he had a really exciting time and took on the challenge of operating the controls of the plane for around 20 minutes whilst in the air. Well done Aaron.

LIVING INDEPENDENTLY

Stephen Wilson moved into McCallum's Independent Living Units in September 2013 as he had been passionate about living independently. Stephen suffered multiple strokes more than 8 years ago. These strokes left Stephen with a physical disability, peripheral blindness and loss of cognitive processing.

For the first three years following his ill-health, Stephen was supported in a nursing home and by a friend until 2013. He was then allocated an Individualised Support Package to live as independently as possible.



The McCallum Independent Living Units provide Stephen with access to living in a small community while providing the support he needs. With the support of the McCallum Lifestyle Options program, Stephen has been able to achieve many of his goals. McCallum supports Stephen with assistance with household chores, support with meal preparation, support with community access including the gym. Stephen says "I love living in my own place. With McCallum support I can do this". The unit is accessible, and as a result Stephen says "I can get around really well here, at home I had to use the wheelchair. Now I am able to walk around".



SPECIAL OLYMPICS ASIA PACIFIC GAMES

McCallum extends its congratulations to David Hamilton who won Gold and Silver Medals in Ten Pin Bowling, and Fran Wellard for winning Gold in Basketball at the recent Asia Pacific Special Olympics Games. A terrific achievement!

- ① Craig Skinner on the set of Home & Away.
- ② Aaron Bligh taking on the challenge to fly.
- ③ Steven Wilson living independently thanks to McCallum.
- ④ Athletes, David Hamilton left & Fran Wellard.

When DREAMS COME TRUE

SUPPORTING SIBLINGS TO INDEPENDENCE

Siblings Anthony and Jessica Spencer reside in Donald Victoria with their parents. Both Anthony and Jessica are passionate about their community and their town of Donald, equally with their association with McCallum they are a big part of the St Arnaud community.

Jessica has been employed by McCallum since 2006 and is a part of the team at the Laundromat. Jessica enjoys many tasks including; serving customers, completing deliveries, folding and ironing. In addition to this employment Jessica works at John's Diner in Donald three days a week. Jessica is also involved in the St Arnaud Hockey Club. Being a part of the community and socialising is important to Jessica's independence. Jessica also attends the St Arnaud Community Resource Centre two afternoons a week to enhance her computer and literacy skills.

Anthony has been employed by McCallum since 2004 and Anthony has great skills in both the Cleaning services or the Car Wash services. Anthony enjoys many tasks including; polishing and detailing and vacuuming. In addition to

this Anthony volunteers at the Donald Football Club. Anthony loves being involved with his family's race horses and enjoys going to the races, always willing to share newspaper articles and photos of his wins. Anthony enjoys going to the local football each week and socialising with his friends. Anthony also attends dancing every week and is looking forward to being part of the annual concert held by Dance Capital.

Anthony and Jessica utilise the V-line bus between St Arnaud and Donald as a mode of transport to and from St Arnaud. Jessica and Anthony often stay at the Respite house during the week and scheduled weekends to enjoy being with friends, learning life skills and attending outings. Jessica and Anthony love this new home away from home.

Jessica and Anthony love spending time in St Arnaud and Donald with family and friends and being an active part of their communities.

⑤ Anthony & Jessica, both employed by the St Arnaud Australian Disability Enterprise.

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Partnerships & COLLABORATIONS

ACTIVE COMMUNITY HOUSING & MCCALLUM JOIN FORCES TO PROVIDE VITAL HOUSING OPTIONS IN ST ARNAUD

McCallum was pleased to partner with Active Community Housing this year to provide safe, comfortable and affordable housing to seven people in McMahan Street, St Arnaud. The complex has seven, one bedroom units which have recently been refurbished and are adjacent to a parkland area. The units are in close proximity to St Arnaud's shopping centre and amenities, and they have a garden in front of each unit, as well as common area where residents can meet, chat and socialise.

Active Community Housing is a non-profit community housing company operating across Victoria. It provides people with a disability with affordable accommodation options to live successfully in their community.

The seven residents of the units are supported by McCallum staff to make choices and decisions around all areas of their life. McCallum staff support the residents to be as independent as possible and engage with their community. The residents enjoy strengthening friendships and enjoying new social experiences in the community, like many adults they are keen to have a place to call their own.

The units are owned by the Director of Housing and are provided to Active on a long term lease. Active and McCallum have contributed equal amounts of funding to upgrade the units so that they are safe and comfortable for the residents, as well as giving them tenure for the future. Active provide 24 hour maintenance response and service to all of the units. McCallum provides the support and emergency after hours service.

① Noelene Collins McCallum Manager Accommodation & Lifestyle Options, Chris Glennan CEO Active Community Housing, McCallum CEO Shane Molloy & Northern Grampians Shire Cr Merilee Reid & Cr Tony Driscoll. ② Elizabeth Durie & Chris Glennan CEO Active Community Housing.

COMMUNITY SAFETY

On the 7 April 2014, Leading Senior Constable Donna Parsons from the Ballarat Community Police attended the Community Connections Club LOWD Program to discuss safety in the community. The group spoke about how to be safe in the community by speaking up and using your voice, not confusing stranger danger with someone asking for help, keeping all personal items in your bag/backpack, having a I.D card with contact numbers on it and letting others know where you are.

Leading Senior Constable Parsons had some recommendations to help people maintain their safety while out and about in the community. The session was filmed so that it can be used as a refresher as learning for current and future community connections participants. Leading Senior Constable Parsons said she had enjoyed presenting to the group.



BUILDING COMMUNITY CONNECTIONS & BELONGING FORUM

McCallum hosted a state wide Forum on 4 March 2014 for Shared Supported Accommodation and Young People in Residential Aged Care. This Forum was first organised in 2011 for service providers who were successful in the 'My Future, My Choice' (MFMC) initiative. They have been facilitated in partnership with Karingal and Summer Foundation since their inception. The forums are an opportunity to network and to promote professional development, as the target group for MFMC homes are people with complex medical and health care needs.

The focus of Forum hosted by McCallum was 'Building Community Connections and Belonging'. Connecting with your community and people around you is a basic human right and expectation. This is something we all take for granted, however if you have complex health care needs and mobility issues it can be very challenging. For some of the people that we support the only community life they connect with is via paid staff.

The keynote speakers emphasised the importance of community inclusion. A number of people presented, including an Occupational Therapist and a resident of a MFMC home. McCallum Support Workers Katey Coleman and Sarah Barrett presented on behalf of a person who lives at McCallum's MFMC home and how his goal of wanting to walk again connected him to his community after a stroke.



③ The Building Community Connections and Belonging forum, pictured, David Neale & Wilma Brewer. ④ Stephan Barnes, Neil Farquhar, Mathew Peterson, Ella Witham, Tori Rainey, Rebecca Hoare & Kerry Lewis with Leading Senior Constable Donna Parsons.

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Introducing ...SOME OF OUR WONDERFUL STAFF

PLANNING & SUPPORT COORDINATOR, LIFESTYLE OPTIONS

Commencing with McCallum seven years ago as a Support worker in Accommodation and Lifestyle Options, and then moving to a more administrative role as Planning and Support Coordinator for Lifestyle Options 3 years ago, Dolly Seery's working life has changed dramatically in conjunction with her role.

Dolly has grown to relish the role that enables such close contact with people we support, their families and other involved professionals. The absolute joy Dolly gets from being involved with people in the development of their support plans and the every day elements that are required to enable them to maintain their independence and achieve in life, still after 3 years, brings her a great sense of satisfaction.

Dolly believes in providing best possible practice for the people supported and in the last two years Dolly has completed a Diploma of Disability and Graduate Certificate in Community Services - Case Management. As professionals we need to keep upskilling ourselves and Dolly hopes that her studies place her in good stead for the introduction and changes that the NDIS will most certainly bring. Dolly looks forward to the challenge!

FACILITATING DIRT BOMBS & HORTICULTURE

In 2013 McCallum responded to service delivery requests for a support facilitator with horticultural training to work with small groups of people to manage a produce garden area within Leopold Street, Community Connections site. Phil Cutts has training in conservation land management and now supports two groups on a Monday and Wednesday morning. The main aim is to grow good quality, organic vegetables to sell in boxes. The groups also propagate various plants to sell, including roses, lavender and rosemary.

Phil has now worked at McCallum for ten years and enjoys utilising the new greenhouse and horticulture area to support people to develop new skills and always learn. The groups Phil supports work hard and laugh hard, making it an absolute joy to come to work each day.

① Dolly Seery, Planning & Support Coordinator with Charles McGlenchy. ② Jared Abbott, Sean Fitzgerald, Support Facilitator Phil Cutts & Matthew Frost. ③ Cherie Duncan, Support Supervisor with Sharna Sevirich.

EMPLOYEE OF THE MONTH

SUPPORTED BY PINKY'S PIZZA BALLARAT
& DOMINO'S PIZZA ST ARNAUD

Kelly Ransley
Ken Potter
Liz Kulman
Deb Jobson
Gloria Horwill
Dana Decker
Cherie Duncan
Laurice Beckers

STAFF AWARDS

SUPPORTED BY THE
BALLARAT LEAGUES CLUB

Phil Cutts
Hannah Grace
Jane de Valle
Harriett Slattery
Ellen Smith
Faith Holloway
Carolyn Rowan
Laura Mennen
Amy Gleeson
Eileen Spencer
Samantha Dalton
Sonya Gardner
Shane Sheridan
Scott Henry
Natalie Miller
Hannah Russell



STAFF PROFILE

NEW ROLE, NEW INDUSTRY

Cherie Duncan has lived in St.Arnaud most of her life, moving away to Shepparton for 6 ½ years with her husband and 4 daughters.

Cherie's children are all adults with their own lives now. Cherie returned home to St Arnaud in 2011 to where she grew up. Cherie previously worked for 32 years in hospitality, then Aged care for 2 years, in which Cherie felt she didn't get enough satisfaction from this work environment. Cherie felt she needed a new challenge in her life, and approached McCallum for employment as a Support Supervisor in St Arnaud. Cherie says that staff are so friendly and each day the Supported Employees bring a smile to her face. Cherie gets real satisfaction when Supported Employees achieve a new goal and enjoys supporting people to learn new skills. Cherie says "As one of the Supported Employees is always saying "it's all about team work, and that's what we are a team and it's wonderful to work in an environment that you feel fulfilled in and feel appreciated." For Cherie, each day brings new and exciting challenges, and she hopes to be able to further her career in the disability sector. "McCallum have given me the flexibility and wonderful support to achieve something I never thought I would achieve in my life."

Health

& WELLBEING INITIATIVES

EMPLOYEE ASSISTANCE PROGRAM

McCallum entered into an agreement with Optum to provide a professional counselling service for all employees and immediate family members. Optum (A United Health Group Company) leads the industry both nationally and globally through introduction and delivery of services that support the ever changing workplace requirements. They work with a diverse portfolio of clients across the public, private and not for profit sectors covering 3 million employees in over 140 countries. Optum can ensure that regardless of their location, all employees and immediate family members will receive a confidential and consistent level of counselling.

Optum's strategic interventions and integrated holistic solutions assist organisations in bringing about sustainable improvements in health, wellbeing, happiness and productivity levels within their workforce.



LAUGH LOTS TO STRESS LESS

The theme for this years National Stress Down Day was 'Laugh Lots to Stress Less'. A luncheon was put on for McCallum employees and was followed by the Science of Laughter workshop which presented effective strategies on how to reduce stress in the workplace. The workshop was interactive, informative, fun-filled and designed to help employees discover simple and effective techniques for a happier work and home life.

All employees who attended reported they had a terrific time and learnt how laughter, smiling, posture and facial expression effect mood and emotion. Thanks is extended to Gallagher Bassett for providing the funding for this session. A great afternoon was had by all.

① National Stress Down Day 'Laugh Lots to Stress Less' workshop held at McCallum. ② 10,000 Steps Challenge winner Alan Callow.

WORKSAFE WEEK

To coincide with Worksafe Week, McCallum provided fruit boxes to all sites and programs to promote the benefits of healthy eating. A range of Worksafe flyers promoting other safety tips such as transporting people, hygiene and home care were also included in the fruit boxes to help increase safety awareness. Feedback received from staff, supported employees and people supported was positive. All enjoyed the fresh fruit and conversations were sparked on the topics of work safety and healthy eating in each program. McCallum was successful in securing a work health grant from Worksafe for these initiatives.

10,000 STEP PEDOMETER CHALLENGE

McCallum staff completed a nine week 10,000 step challenge. Six teams of 4 people walked a total converted steps of 9975 kilometres (the distance from Ballarat to Perth, Perth to Darwin, then Darwin to Port Augusta). Congratulations also to Alan Callow who took out the 'Most Steps' award. In 9 weeks, Alan walked more than 1000 kilometres, the distance from Ballarat to Sydney! "What a great initiative to promote health and fitness within a team environment by



McCallum. These programs should be ongoing as not only will McCallum benefit but the partaking individuals are also rewarded" Alan said.

Some of the many training options offered to McCallum staff this year:

- INTRODUCTION TO HUMAN RIGHTS IN DISABILITY SERVICES
- POSITIVE BEHAVIOR SUPPORT
- CPR
- FIRST AID
- WORKPLACE BULLYING
- OCCUPATIONAL HEALTH AND SAFETY FOR HSR'S
- EPILEPSY – KNOW ME, SUPPORT ME
- THE DEPARTMENT OF HUMAN SERVICE STANDARDS
- MANUAL HANDLING
- ROSTERLIVE/ SAP
- DIABETES
- GRIEF COUNSELING – SEASONS FOR GROWTH
- ETHICAL RESPONSE TRAINING
- THE MANDT SYSTEM
- LEADERSHIP, COMMUNICATION, HEALTH AND WELLBEING
- HAND HYGIENE
- CERTIFICATE IV DISABILITY
- PARCOR FIRE SAFETY
- FOOD SAFETY
- SUPERVISION FOR COORDINATORS

McCallum would like to thank the following:

TEAMS:

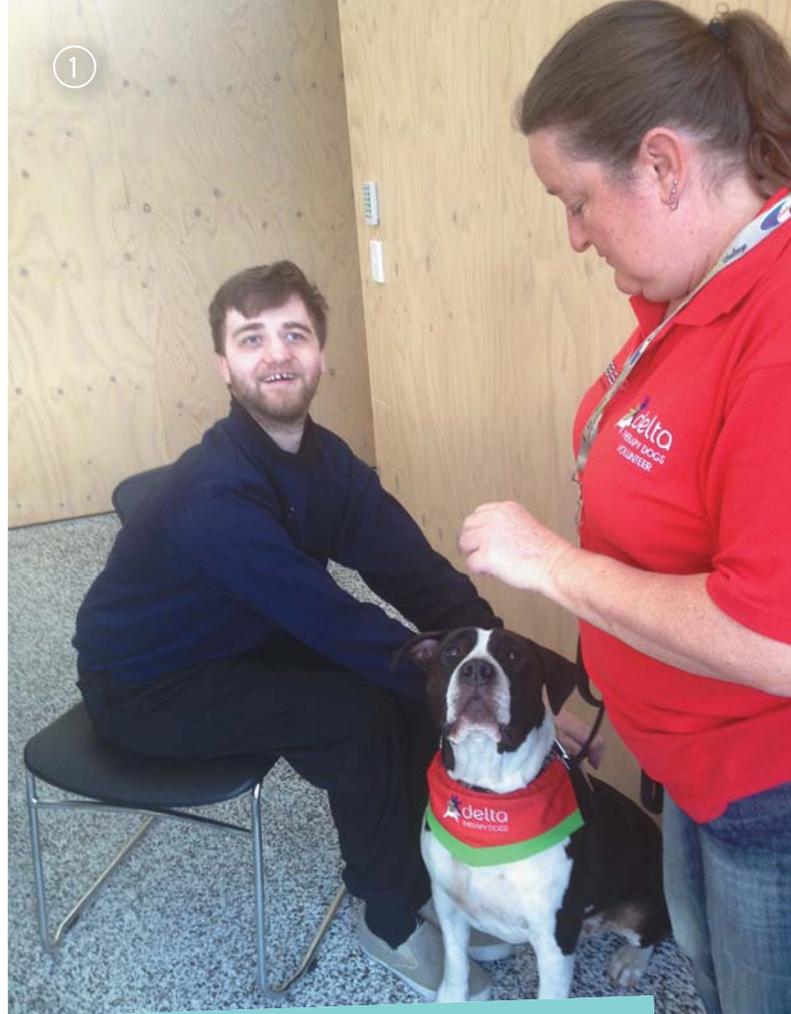
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RON SMART ELECTRICAL
TANYA DANIELS - THE GOOD GUYS
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HAYMES PAINT
MIDLANDS GOLF CLUB
OSCAR'S HOTEL & CAFE



① James Johnson with Des the Delta Therapy dog. ② The Good Guys golf team; Matt Uptin, Joel Anstis, Bailie Hollowayn & Craig Willian. ③ McCallum golf team; Kathy Ellis, Adam Bogers, Janet Wraith & Scott Henry. ④ Chariots for Charity night at the Ballarat Trotting Club.

Fundraising

EVENTS

MCCALLUM ANNUAL GOLF DAY

The McCallum Golf Day was held at Midlands Golf Club on Friday 29 November 2013 commencing with a sausage sizzle lunch at 11am. The ANZ provided \$1,000 sponsorship towards the day. 15 teams played and a fantastic day was had by all. McCallum raised \$5,000 from the event.

CHARIOTS FOR CHARITY

In April 2014, a fun night was had by all at this years' Chariots for Charity event held at the Ballarat Trotting Club. A fantastic range of prizes were on offer with \$765 made from the raffle. Overall a total of \$3,500 was raised from the event. People supported, members of the community and McCallum staff once again made this a incredibly successful event.

SPRINGFEST

On Sunday 3 November 2013 a group of McCallum staff braved the unpredictable Ballarat weather on the foreshores of Lake Wendouree to host a stall at the Springfest Festival. McCallum staff were joined by Gamblers Help [CAFS Ballarat] and Relationships Australia in a marquee sponsored by the Central Highlands Primary Care Partnership. Ballarat truly had four seasons in one day, even with the windy conditions it was fantastic to see so many supporters of McCallum stop by. A range of Ollies Lollies were on sale, as well as staff providing information about the services that McCallum offers. McCallum extends its thanks to all who were involved.



DELTA DOGS

This year the Community Connections has been selling Entertainment Books as a fundraiser to implement the Delta Therapy Dogs program one day per week. Delta Therapy Dogs is a heartwarming program that brings the joys of animal companionship. Delta's amazing and devoted volunteer Therapy Dog Teams brighten the lives of an estimated 20,000 Australians in hospitals and care facilities every week.

Big goals

FOR THE FUTURE YEAR!

MURDOCH LONG STREET BUILDING TO BE REDEVELOPED

McCallum had explored the option of building a Murdoch Community Centre on land it owns in McMahon Street, however due to a number of issues that arose this had to be revisited.

As an alternative plan, the redevelopment of the existing building in Long Street, was then considered as an option and the process to do this has now begun. McCallum will partner with the Department of Human Services during the process.

The Department of Primary Industries vacated over half the Long Street building in January 2013 and that section of the building has remained vacant since then. A concept plan has been developed by Ryan Adamson Design following a review of the building with senior McCallum staff.

Whilst existing Administration staff and part of the Australian Disability Enterprise business operations will remain there, the building will also accommodate the clients and staff from the Community Connections program who currently utilise 62 Napier Street, St Arnaud.

McCallum CEO, Shane Molloy said that the "new centre had been designed not only to provide a significantly improved environment where St Arnaud could deliver programs to its clients, but has also been designed to enhance and enable broader community groups the opportunity to use the building at anytime."

UPGRADE OF THE LALOR UNIT

McCallum has accepted a tender from Tim Rickard Constructions Pty Ltd to undertake an upgrade of the MCC East Wing Lalor Unit and the internal wall within the Conference Centre. McCallum will fund the upgrade from its own resources. The Lalor Unit provides support to 20 people with a disability through the Community Connections Programs in Learmonth Street Ballarat.

The upgrade will change the environmental and structural aspect of the Lalor unit to address Occupational Health & Safety risks and maximise internal traffic and storage space. The project will incorporate a redesign and upgrade of the bathroom, toilet and laundry facilities. The exterior will be consistent with the Munro unit facade to seamlessly blend to the East car park and Community Connections courtyard.

The internal wall of the Conference Centre will also be finished off to match the existing internal finishes and provide additional storage.

ST ARNAUD LAUNDROMAT UPGRADE

Onley Holdings Pty Ltd will undertake upgrade works to the St Arnaud Laundromat. Over the years, the building became a bit tired. The renovations include new paint, a public serving area, flat screen TV and new furniture. The space is being transformed into an area that is much more conducive to customer and supported employee needs.



INNOVATIVE ACCOMMODATION & SUPPORT INITIATIVE

McCallum has been working with Housing Choices Australia and Department of Human Services to have this project commenced by the end of 2014. This building will comprise of three x two bed units and a staff unit on land McCallum owns in Albert Street, Sebastopol. The units will be staffed 24 X 7 and based on a supported accommodation model. It is hoped the units will be available for tenants by July, 2015.

McCallum received a capital funding allocation as well as recurrent funds for service provision. The Oliver Family Foundation has also made a substantial donation towards the building of an extra unit within this complex. McCallum CEO, Shane Molloy said that "The Oliver

Family Foundation had provided significant financial support to McCallum over a number of years. This has enabled larger capital projects to be brought to fruition and the McCallum Board were truly appreciative of this support."



① Jodie Collins, Jessica Spencer, Brenda Burke, Rebecca Teggerth & Faye Needs. ② Wilma Brewer & Vicki Kinna.



Celebrations & EVENTS

AUTISM AWARENESS DAY

McCallum hosted an event to promote Autism Awareness Day on Wednesday 2 April 2014 amongst the Ballarat community. The day promoted Autism Awareness to people supported by McCallum Disability Services, and community members. Approximately 120 people attended throughout the morning. A terrific day was had by all. McCallum would like to extend its thanks to the City of Ballarat for a Community Impact Grant which assisted in making the day so successful.

60TH BIRTHDAY CELEBRATIONS

An afternoon of activities followed the 2013 Annual General Meeting to celebrate McCallum's 60th birthday. A 60th Birthday cake was cut to celebrate the service that McCallum has provided over these many years. Nancy McCallum cut the cake which was also enjoyed during the light lunch. More than 100 people enjoyed the afternoon celebrations which included a visit from the Roo Keepers, lots of laughter with a Magician, icecream and singing and dancing. The musical entertainment was provided by the Saturday Arvo Club entertainers. Many thanks to all who attended.



on the eve of the Federal election. Morning teas such as these were being held all over Australia to reinforce to the soon to be newly elected Prime Minister to continue to fund the National Disability Insurance Scheme. Those who attended the McCallum morning teas in Ballarat and St Arnaud urged the incoming Federal government to keep 'The Promise' and not walk away from this funding commitment. Woolworths [Eastwood Street, Ballarat] kindly donated food for the morning tea in Ballarat. McCallum extends its thanks to management and staff at Woolworths, Eastwood Street for this generous gesture.

In St Arnaud, the Murdoch Auxiliary kindly provided the morning tea which was also greatly appreciated. McCallum's thanks are extended to the State Member for Ballarat West Sharon Knight, MLA, for providing a delightful cream cake for the morning tea.

INTERNATIONAL DAY OF PEOPLE WITH DISABILITY

On 3rd December 2013, McCallum Ballarat ADE held an open day at its site at 1820 Sturt Street for 'International Day of People with Disability'. International Day of People with Disability (IDPwD) is a United Nations sanctioned day that aims to promote an understanding of people with disability and encourage support for their dignity, rights and well-being. A sausage sizzle was provided together with tours of the site to interested members of the public. A fantastic day was had by all.

EVERY AUSTRALIAN COUNTS MORNING TEA

McCallum hosted a morning tea as part of Every Australian Counts campaign at the MCC Albert St site and at St Arnaud [1 Long Street St Arnaud] on Friday 6 September 2013



① Caitlyn Agnew, enjoying the activities at the Autism Awareness Day. ② Celebrating the Every Australian Counts morning tea.

①



OF OUR COMMUNITY...

MCCALLUM PROVIDES A HELPING HAND

McCallum received a visit from Cameron Dunne, after staff and people supported had rallied together to hold a BBQ fundraiser. McCallum wanted to join the cause and add to the existing fundraising efforts of the Ballarat Community.

Cameron is a young Ballarat man who sustained an acute spinal injury whilst playing football in May 2014 and now undergoes intensive rehabilitation in his battle to walk again. McCallum was able to raise over \$900 which will help out with the associated medical costs incurred on his road to recovery.



Community Connections Senior Coordinator, Kelly Ransley had organised the event on behalf of McCallum and was there together with McCallum CEO, Shane Molloy to greet Cameron and present him with a cheque when he arrived. Cameron said "I never expected so much support, it will really help us out". All at McCallum wish Cameron a speedy recovery and all the very best for the future.

ALL ABILITIES CRICKET WEEKEND

The St Arnaud All Stars, as well as the Ballarat McCallum Magic teams all attended the All Abilities Cricket on 20 and 21 March 2014 in Ararat.

What an exciting couple of days for all teams participating! Everyone showed true sportsmanship and were able to let go of strong competitiveness to enable first time teams and players who hadn't participated in a while to enjoy themselves and take part in some great matches. Teams of "all-abilities" played – some first timers, and some on the State side! No matter what their abilities, they were able to play a great game together



allowing for their teammates or opponent's strengths and weaknesses.

Brian Burke the CEO from Pinnacle Disability service organised this great event at the Alexandra Oval in Ararat, over two days with ten teams competing.

SUCCESSFUL WORK PLACEMENT



"For the past 5 Mondays I have been going to Club LOWD experiencing a wide range of programs on offer. From helping out at the public library to creating masterpieces in the art room. I have had the most wonderful and insightful experience into the fantastic work McCallum and its dedicated staff do to help those living with a disability. My favourite program was Radio Active , I was blown away by the abilities of the guys to record and

program their entire radio show. I have learnt so much during my time here at Club LOWD and am sad to be leaving after getting to know each of the clients who have never failed to make me laugh or smile every day."

- Eileen Kenny (Australian Catholic University student, Bachelor of Education - Primary).

COMMUNITY REWARDS PROGRAM

McCallum is privileged to be part of the Ryan's IGA Community Rewards Program. Thank you to all community members who have supported McCallum through this program. Since the programs inception, McCallum has raised over \$9000. Thanks is extended to Ryans IGA for this fantastic initiative providing massive fundraising support to community groups.

① The Ballarat Blue Nuggets & St Arnaud Cricket Teams at the All Abilities Cricket Weekend. ② Cameron Dunne pictured with Kelly Ransley, Community Connections Senior Co-ordinator. ③ Eileen Kenny with Club LOWD participant Rebecca Hoare.

STATEMENT OF COMPREHENSIVE INCOME For the Year Ended 30 June 2014

	2014 \$	2013 \$
INCOME		
Recurrent government grants and subsidies	9,361,746	9,234,941
Service contributions	1,183,587	1,089,721
Production revenue	450,003	452,051
Income from investments	244,656	267,065
General donations	35,117	80,425
Murdoch Auxiliary funds donated	685	1,215
Profit on sale of fixed assets	12,783	-
Other income	182,690	255,243
	11,471,267	11,380,661
EXPENDITURE		
Staff costs	9,044,923	8,379,803
Administration operating costs	428,442	404,345
Bad and doubtful debts	-	6,393
Depreciation	433,926	429,873
Program operating costs	528,558	503,997
Production costs	99,430	103,920
Property costs	530,706	536,112
Transport	167,390	183,543
Loss on sale of fixed assets	-	25,185
Loss on sale of investments	23,265	-
	11,256,640	10,573,171
SURPLUS FROM OPERATING ACTIVITIES	214,627	807,490
Grants and donations for capital purposes	244,925	229,439
Distribution to McCallum Foundation	-	(250,000)
Plant and equipment write offs	(41,974)	-
Prior period wage adjustment	(159,774)	-
Government equity in property forgiven	211,600	-
Write-off of transferred property	(230,000)	-
SURPLUS FOR THE YEAR	239,404	786,929
Net unrealised gain on revaluation of land and buildings	1,839	-
Net unrealised gain on revaluation of financial assets	148,613	189,674
Reclassification adjustment	18,250	-
TOTAL COMPREHENSIVE INCOME FOR THE PERIOD	408,106	976,603

STATEMENT OF FINANCIAL POSITION 30 June 2014

	2014 \$	2013 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	3,869,788	4,815,249
Trade and other receivables	371,112	428,344
Inventories	31,830	20,909
Other financial assets	1,053,089	500,000
TOTAL CURRENT ASSETS	5,325,819	5,764,502
NON-CURRENT ASSETS		
Property, plant and equipment	7,786,240	7,374,869
Investments	1,230,045	980,335
TOTAL NON-CURRENT ASSETS	9,016,285	8,355,204
TOTAL ASSETS	14,342,104	14,119,706
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	2,165,813	2,352,638
Provisions	1,046,414	1,008,361
TOTAL CURRENT LIABILITIES	3,212,227	3,360,999
NON-CURRENT LIABILITIES		
Provisions	144,785	181,721
TOTAL NON-CURRENT LIABILITIES	144,785	181,721
TOTAL LIABILITIES	3,357,012	3,542,720
NET ASSETS	10,985,092	10,576,986
MEMBERS' FUNDS		
Reserves	944,531	1,039,929
Retained Surplus	10,040,561	9,537,057
TOTAL MEMBERS' EQUITY	10,985,092	10,576,986

MEMBERS

Angus Eeles Plumbing
Mrs Helen Ballinger
Mr & Mrs Ron and Georgina Barby
Mrs Lyn Box
Mr Peter Brugman
Mr Brett Bryant
Mr Tim Bunning
Mr & Mrs Brian and Heather Carr
Ms May Chester
Mr John Chuk
Mr Ken Clements
Geoff and Wendy Collins
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Mr & Mrs Leo and Elizabeth Hayes
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Mr & Mrs Greg and Marjorie O'Donnell
Rev & Mrs Stewart and Lorraine Paddle
Mr Robert Parker
Mr Geoffrey Patching
Ms Judith Patching

Dr & Mrs Mark and Catherine Pilbeam
Messrs John and Francis Powell
Mr & Mrs Fran and Alan Pticher
Mrs Judy Roberts
Ron Smart Electrical Contractors
Mr & Mrs Noreen and Vin Ryan
Mr Ted Scott
Mrs Mary Shone
Mr Trevor Smith
Miss Ella Smith
Mr & Mrs Graeme and Rosslyn Sutton
UFS Dispensaries Ltd
Mr & Mrs Eric and Colleen Walker
Mr & Mrs Elizabeth and Michael Ward
Mrs Louise Weire
White's Ballarat Florist

LIFE MEMBERS

William Amos
Joe Ballinger
Bev Barby
Brian Dixon
Erma Fidler

Isabel Gribble
Elizabeth Hastie
Faye Hunt
Caroline Hutterer
John King OAM

Val McRoberts
Norm Pinney
W.A. (Bill) Wilkie
Alan Wood

MCCALLUM FOUNDATION: A GIFT THAT KEEPS ON GIVING

By giving to the McCallum Foundation you are helping to build a fund that will grow each year and support the needs of people with disabilities currently and into the future. All gifts are invested to benefit McCallum and are fully tax deductible. Each year invested gifts will contribute to the programs and services provided by McCallum.

A foundation is a proven fundraising method where gifts are invested and the bulk of the capital is maintained in perpetuity. The revenue from the investments is allocated by the Foundation Trustees to meet McCallum

Disability Service's needs. The current Trustees of McCallum Foundation are: Neil Jens (Chair), Joe Ballinger, David Haymes, Dr Jessie Harman, Les Dickinson and Andrew Oliver.

HOW CAN YOU HELP?

You can demonstrate your caring through a regular donation. Donating to the Foundation through a gift is generosity that continues long into the future. For enquiries or further information contact McCallum Chief Executive Officer Phone: (03) 5334 1921 or email: info@mccallum.org.au

SUPPORTING ORGANISATIONS

City of Ballarat – Community Impact Grant
Helen McPherson-Smith Trust
Hilton White Estate
Lord Mayors Charitable Foundation Marshall Fund
The Oliver Foundation

SUPPORTING ORGANISATIONS

McCallum Disability Services gratefully acknowledge the support of the following organisations



ANZ Banking Group
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Telstra Countrywide
L2 Central Square, Ballarat VIC 3350
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E: southwestvictcw@team.telstra.com
www.telstra.com/countrywide



Garden State Insurance Brokers
21 Lydiard Street South,
Ballarat VIC 3350
P: (03) 5331 8059
F: (03) 5331 3634
www.gsib.com.au



Doherty & Clark Tyre Service
93 Hertford Street,
Sebastopol VIC 3356
P: (03) 5335 8371
E: dohcla@netconnect.com.au



Ziptales
13a,315 Sturt Street (City Centre Arcade)
Ballarat VIC 3350
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E: admin@ziptales.com
www.ziptales.com.au



Ballarat Leagues Club
52 Humffray Street North,
Ballarat VIC 3350
P: (03) 5331 5830
www.ballaratleaguesclub.com.au



B.I.S. Computer Solutions
605 Landsborough Street,
Ballarat VIC 3350
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Ballarat Toyota
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Tanya Daniel's The Good Guys
31 Mair Street,
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Microsoft
Visit: www.support.microsoft.com/contactus



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McCallum is grateful for the support provided by the State and Commonwealth Governments

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