

2017-18
ANNUAL
REPORT



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OUR MISSION

To provide a responsive range of programs and services to people with disabilities and maximise their opportunities in community life.

OUR VISION

To be recognised by customers as the eminent, integrated disability service provider that continually enriches their lives.

OUR PURPOSE

We work with people to create a life that works for them.

Cover:
Jordie Clack and Sarah Keirl

OUR VALUES

Integrity

Collaboration

Accountability

Respect

Equity

Excellence



Health
and Human
Services



Australian Government
Department of Social Services

McCallum Disability Services wishes to thank the Department of Health & Human Services and the Department of Social Services for their support and assistance this year.

IN MEMORIAM

STEPHEN HUTTERER

1967 - 2017

In 1999 Stephen moved into his new home at Georgia Crescent under the care of McCallum. Stephen relished in his new home enjoying birthdays, special occasions and great times with his friends and family.

Stephen and his housemate David both loved thunderstorms. They would sit on Stephen's bed together and watch the lightning and listen to the crack and roar of the thunder.

Stephen was a lover of music and his repertoire was unlimited. He enjoyed all genres, but his favourite was classical music. His favourites were Beethoven and Mozart, all of which he enjoyed the most when it was loud.

Stephen was truly admired for his creative gifts. He was a great musician and his work with the Funky Turtles was one outlet for him to share his gift.

Stephen demonstrated his love of art at McCallum's Art Room where he created many masterpieces.



Stephen loved to be in front of the camera and his flair for drama came to the forefront on these occasions.

His mischievous and cheeky ways drew people to him. When asked if he liked something or would like something he would often answer "I love it!" with a wide smile. He had the ability to ignite great warmth in the people he spent time with. He was generous, happy natured and had a great sense of humour which made him a wonderful person to be around.

Stephen passed peacefully at his home on September 30, aged 50 years. Everyone at McCallum is extremely grateful to have shared part of Stephen's life with him and his family. He will be greatly missed.

CARL ADLER

1971 - 2018

Carl had lived for 17 years at Ballarat Health Services' Sovereign House prior to moving to McCallum's Leopold Street Units in December 2017. The transition from Sovereign House to Leopold Street was a slow and careful approach, allowing Carl to acclimatise to his new environment, and for McCallum's staff to learn more about Carl.

Carl was known as Sovereign House's "Shooting Star" and they were extremely excited that Carl was moving into the next chapter of his life. Due to the extensive time Carl had spent at Sovereign House he continued to call staff "nurse" until he gradually felt comfortable in his new unit and his confidence grew.

Carl's first NDIS planning meeting was quickly scheduled and he was overwhelmed that he had the opportunity to discuss his dreams, hopes and goals for the future. Carl was eager to participate in holidays to visit his family, going to a Geelong Football Club match at Kardinia Park, as well as listening to a live band. Carl also mentioned that he wanted to go bungy jumping! When all of these activities were added to his plan he shed



tears of joy, which was very moving for the staff involved.

Carl loved to write. He wrote on a neatly folded piece of paper and his writing was so small that it was very hard to decipher. Staff would ask Carl what he was writing about and one time he responded that he was writing about his time at Leopold Street. Carl treasured books and enjoyed going to the Ballarat Public Library to borrow them. A favourite pastime of his was copying words from these books and writing them down.

Carl will be remembered for being a very clever, polite and courteous man. Carl loved the freedom that the Leopold Street units gave him. Carl's housemates and staff will miss his mischievous smile, his genteel manner and his self-determination.

IN MEMORIAM

CORY PANOZZO

1996 – 2018

Cory was a courageous 22 year old who grew up in Horsham. Cory was born with the incurable neurofibromatosis type 1, often referred to as NF-1, a disease that causes tumours along the central nervous system. The disease causes mobility issues, debilitating pain and organ malfunction.

Cory had developed tumours on his neck and along his spine which eventually stopped him from being able to walk and was confined to a wheelchair for several years.

Despite this incapacitating and painful disease, Cory lived his life to the fullest. An admirable feat considering the challenges he had faced since birth.

In 2012, Cory moved to Ballarat Health Services Gandarra Unit from the Royal Children's Hospital. McCallum Lifestyle Options Program (LSO) supported Cory when he made the move.



Cory enjoyed being supported by people his own age which allowed him to share common interests such as technology, online shopping, scrap booking and chatting about pop culture.

In November 2012 Cory fulfilled one of his bucket list items – attending the Ballarat Show. He loved every part of it, including the showbags

2017/18: THE YEAR THAT WAS

It's been another memorable year at McCallum with many accomplishments achieved along the way for both Participants and staff. Whilst great things occur every day we've listed a sample of some of this year's accomplishments below.

NOT ALL SUPERHEROES WEAR CAPES!

July 2017

In early July a stealthy group of superheroes, code-named “Task Force X” joined forces in a bid to take down the ancient evil force known as “The Adversary”.

Well, not really, but a group of McCallum caped crusaders banded together and headed off to Oz Comic Con in Melbourne to enjoy a day of laughter and fun.

The team had a fantastic day meeting their favourite superheroes, posing for photographs and participating in exciting activities. Kaitlyn enjoyed getting a temporary henna tattoo on her hand, whilst the boys looked at all the amazing things for sale.

Just before it was time to leave Darth Vader escorted the crew through the crowd and gave them personally signed Star Wars books.



Pictured: David, Andrew, Hayley, Steve, Aaron, Caitlyn, Paige and Lucas.

The trip was topped off with singing on the bus trip home and some delicious cinnamon donuts!

Lawrence Dart also got to meet his favourite superheroes including Thor, Dr Who and Batman. What a fantastic day that brought so many smiles to our Participant's faces.

2017 BALLARAT GRAMMAR CAREERS EXPO

August 2017

McCallum showcased our employment options to young adults and their families at the Ballarat Grammar Careers Expo. Approximately 500 people attending the evening with many of these sitting with McCallum staff to understand what options were available to them once they had graduated from their VCE.

MCCALLUM INDUSTRIES MAXIMISES LOCAL PARTNERSHIP

August 2017



McCallum Industries had a very successful financial year with many major milestones achieved. This included new staff entering the workforce, familiar longstanding employees exiting into retirement and McCallum entering into new partnerships with local manufacturing businesses.

MaxiTRANS, better known as the company that designs and constructs truck trailers for companies such as Coles, Woolworths and Toll, began outsourcing some of their small component assembly to McCallum.

The component assembly consisted of jobs such as cutting rubber insulation, adding washers to screws and much more.

McCallum Supported Employees welcomed the new customer as it provided a diverse range of new jobs into the factory. These jobs, whilst providing an economic benefit for Supported Employees, also provide added skill development such as manual handling, dexterity and literacy and numeracy.

ALBERT STREET GETS TECH SAVVY!

August 2017

McCallum's Albert Street units received funding from DHHS to install assistive technologies to enable residents to communicate more effectively with staff. An intercom system was installed in each unit to allow direct video communication between staff and residents.

Further to this each bedroom and bathroom had duress buttons installed to alert staff to render assistance to residents.



The system also increased resident privacy and safety by preventing people from entering the property without being granted access via the intercom system.

NEW LAND PURCHASED FOR DEVELOPMENT

September 2017

McCallum further cemented its commitment to reducing the amount of people with disability requiring suitable housing by purchasing a residential block of land in Lucas.

The 1000m² block of land in Slocombe Grove is the second investment by McCallum in Lucas following the purchase of 2 Cornell Court in the prior financial year.



MCCALLUM'S GROWTH = CAR PARK CONSTRUCTION

September 2017

McCallum's recent growth over the past 18 months at the Learmonth Street site has resulted in an increase in staff and visitor cars entering from Leopold Street. This resulted in the need for a new 25 bay car park being constructed to alleviate the parking woes.

The car park included extra wide car spaces, as well as two disabled spaces to accommodate buses.

Contractors were kept in check and the budget adhered to by Project Manager, Steven McKenzie (pictured). Steven was captivated by the large machinery coming and going each day.



YARROWEE PARADE UNIT MOVES TO ALFREDTON

September 2017

After 14 years of service it was time to bid farewell to McCallum's program location known as Yarrowee Parade. The existing programs being run from this location were consolidated and moved into the Club LOWD program in Albert Street and the program area at Lyon Street.

CENTRAL COURT YARD TRANSFORMED

December 2017

McCallum's Central Court Yard was transformed from an unused ornamental garden area into a state-of-the-art sensory play space complete with working traffic lights, road network, play equipment, soft fall surfaces and five shade sails.

The project was funded by McCallum and cost in excess of \$120,000. A grand opening was held in early 2018 which saw over 150 people gather to have a BBQ and celebrate the new space.



MCCALLUM'S CORPORATE GOLF DAY

February 2018

This year's golf day was played in beautiful weather at the tranquil RACV Goldfields Resort. 26 teams were invited to a gourmet brunch, followed by an ambrose golf event with plenty of refreshments along the way.

The support of RACV was fantastic and, with their assistance, helped McCallum raise over \$7,000 to go towards a Parker Bath for the Cornell Court property.

The eventual winners of the day was the team from J.G King Homes.



MCCALLUM'S NEW OFFICE OPENS

January 2018

McCallum's 12 month pathway into the NDIS had resulted in dramatic staffing growth to ensure provision of services was delivered to the highest level.

This growth resulted in McCallum acquiring an office space in Central Ballarat with the increased amount of staff.

McCallum moved into 11 Sturt Street (ex-Union Hotel building) in early February which enabled Participants a centrally located option to meet with McCallum's Support Coordinators and Intake specialists.

A highlight of the new office was the installation of a McCallum history wall. The wall outlines key events for the organisation over its 65 year history in the region.



CORNELL COURT CONSTRUCTION BEGINS

February 2018

It had been over 12 months in the making from initial concept to foundations being poured and the excitement was palpable. McCallum's latest accommodation project at 2 Cornell Court, Lucas began construction in February by local commercial building group Searle Bros. Construction.

The home was designed by DDC Group who specialise in disability accommodation, along with disability housing consultants Equitable Access Solutions. The home was designed to the highest NDIS accommodation level – High Physical Support, as well as the Platinum Australian Livability Guidelines level.

The home includes provision for hoists in all bedrooms and bathrooms, wider doorways and passages to accommodate for wheelchairs, vanity and benchtops that are height adjustable, lighting and blinds that can be automated and managed from smart devices, as well as 24/7 on-site staff assistance.

The home features 4 metre high ceilings, as well as exposed wooden trusses with light filtering through large north facing windows. The home is approximately 1/2 km from the Lucas town centre including eateries, shopping centre, medical centre and a pharmacy.

The home is expected to be completed by November 2018.

MCCALLUM LINEN – THE EASTER WASH-UP!

April 2018

The school holiday periods are always the busiest at McCallum Linen, not that the periods outside of the holidays are quiet! McCallum Linen continued to provide quality linen to accommodation and hospitality providers in Ballarat, Daylesford, Hepburn and surrounds and, most importantly, provided employment opportunities for people with disability.

On average McCallum Linen provided employment to five people with disability three days per week. The Supported Employees enjoy helping provide products to our customers and enjoy being part of the hard working team at the Coronet Street site.

MCCALLUM'S FACELIFTED HOMES & BUILDINGS

June 2018

In early June all McCallum homes and the Learmonth Street administration site received major garden upgrades to align with McCallum's professional brand image. All houses received new garden beds, plants and trees, as well as upgraded reticulation systems to ensure plants survive the warmer summer months. The gardens are now thriving and looking amazing heading into summer.

ONEMCCALLUM – MCCALLUM'S NEW STAFF APP

June 2018

On average 90% of McCallum's employees work in a program area (onsite or in the community) or away from a desk. Whilst this is a good thing (we want our staff to be engaged with our Participants undertaking fun activities) it makes effective internal communication difficult.

For over 6 months McCallum's executive team had been testing, trialling and reviewing different communication platforms to ensure our internal communication practices weren't just good – they were great.

McCallum has since invested in a custom built App called OneMcCallum.



The App allows both desk based and mobile employees to access McCallum's document repository, dynamic newsletter (think Facebook news feed), events calendar and staff directory wherever they are located.

SHOWING PEOPLE WHAT WE'RE CAPABLE OF

SUPPORTED EMPLOYEE

Paul Houlihan

Paul Houlihan isn't afraid of hard work. In fact, he loves it. Paul first joined the McCallum team in 1998 when the ADE was located in Beverin Street. As he recalls a lot has changed since then.

"I think there were about 50 employees back then. We did packing jobs for Mars and cloth manufacturing," he said.

"The biggest change was when McCallum moved from Beverin Street to 1820 Sturt Street in November 2004," he said.

Paul, who is employed five days per week at McCallum Industries, has recently racked up 20 years' service and when asked why he works at McCallum his answer was simple.

"I like the company (friends) and the way the staff help and support the workers. The supervisors sit down with me and explain the reasons we are doing things and involve me in how things are organised. I like that I understand where the work goes from here and why we are doing it."

"Over recent years we've been given more responsibility in the work place. The workers are able to participate more in the planning and organisation of the work. We now have employees who are driving forklifts and who are OHS representatives," he said.

"With the manager's help we are showing people what we are capable of," he said.

There are multiple reasons for Paul and his colleagues to be proud of what they achieve. On a daily basis they produce and pack small components and materials for some of Australia's largest manufacturing organisations.



"There is a lot of trust in what we do. I am a very capable worker however I suffer from anxiety. My anxiety levels have dropped a lot because of working at McCallum," he said.

In his twentieth year at McCallum Paul is reaching new goals in his career. His work week varies between working at Industries, at McCallum Linen, and more recently at MaxiTRANS undertaking small component assembly in a specialist team led by McCallum's Supported Employees.

"There is more variety of work for employees' off-site like at McCallum Linen and MaxiTRANS. I also like seeing other employees learning more jobs and seeing what they can do," he said.

Congratulations to Paul on reaching his 20 year milestone at McCallum Industries. We're thrilled to have you as a colleague.

STEP BY STEP

Jordie's Remarkable Achievement

It's been a big year of achievements for 25 year old Jordie Cluck. Jordie was diagnosed with Rett Syndrome, a neurological disorder found almost exclusively in females. There are approximately only 200 females in Australia who have been diagnosed with this condition.

Jordie attends McCallum's Community Connections program 5 days per week and requires support in all aspects of her daily living activities.

Rett Syndrome affects motor skills and can severely reduce mobility. Jordie, however, is a fighter and has determination unmatched by anyone we know. With the help of her family, friends and support workers, Jordie is improving her mobility through hydrotherapy 3 days per week.

Jordie attends hydrotherapy with a small group of women – all of whom have become great friends and enjoy each other's company – they even enjoy a drink in the Aquatic Centre Café once they've finished their session. Jordie has been undertaking hydrotherapy for a number of years, but recently something remarkable occurred.



Jordie's mother, Allison couldn't believe her eyes when she saw Jordie walk independently in the water at the Aquatic Centre.

"I am blown away. I have just been to the pool and watched the staff with Jordie in the pool. Jordie was walking around the pool by herself. I have never seen that in my life. Well done," she said.

McCallum Community Connections Manager, Kelly Ransley said it was pleasing to see Participants like Jordie developing into strong, independent people.

"Stories like Jordie's put a smile on all of our faces. We love supporting our Participants and to see them thriving in life makes everything worthwhile," she said.

MESSAGE FROM THE CHAIR AND CHIEF EXECUTIVE OFFICER



Chairman, Joe Ballinger and CEO, Tyrone McCuskey

The arrival of the NDIS sparked momentous change for Participants and their families over the past 12 months. Large scale changes often come with complexity and, due to many variables, often bring with it major learnings along the way.

Despite this rollout consuming a large portion of our organisation, we're proud that our organisation responded to the demands by lifting our quality of service intensity across all departments. This is something all McCallum employees should be proud of.

The new regulatory standards, pricing measures and changing our role to engage with the National Disability Insurance Agency, from the previous Victorian Department of Health and Human Services defined a whole new way of operating our business.

We were pleased to see the number of families transitioned to the NDIS rise from 40% as at June 2017 to over 85% at the end of this financial year. We were also very active in assisting a large proportion of families prepare themselves to rollover to their second NDIS plan during the year.

In October 2017 the Northern Grampians Shire entered the NDIS and our families and staff in St. Arnaud began the transition process.

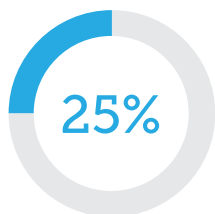
With the benefit of Central Highlands having already enter the NDIS in January 2017 we were better prepared for the complexity the second time around. We expect the 60 families we support to benefit from our knowledge and advocacy work to make the NDIS work for them.

While we might bemoan the marked increase in the administrative burden of operating under the NDIS, we acknowledge and support the significant rise in families being able to choose and access new and different services as a result.

McCallum has advocated strongly on behalf of families to achieve their crucial NDIS planning outcomes and were honoured to accept a large number of requests to attend plan meetings with the NDIA to assist families during a complex process of transition.

The Annual Report recognises several individuals who will always be remembered as part of McCallum's extended family and our sympathies remain with the families and supporting staff.

ACHIEVEMENTS



Our growth under the NDIS transition has been quite substantial with customer numbers growing by **25%**.

We now have in excess of 430 families supported across Central Highlands and Northern Grampian Shires.

We have responded to the increase by adapting and creating new services and noticeably increased our recruitment levels. However we are the most pleased with being able to recognise and reward a number of individual staff who have been promoted internally which speaks to the depth and talent of our people.

Utilising the NDIS' mantra of choice and control we continued to innovate our service provision which was highlighted best in our development of a holiday program for families. These holidays, or camps as we like to call them, consisted of nights away at different venues throughout Victoria.

We also began the process of reinvigorating our traditional day and community programs and canvassed families for ideas on how these programs could better reflect their needs. During next year we'll roll out a raft of enhancements to ensure NDIS participants are able to meet their own goals using our service offerings.

Our growth led to the relocation of our Support Coordination and Central Intake teams to a central city location at 11 Sturt Street from January 2018. This enabled an expansion of services aimed at increasing the success of individuals meeting their NDIS plan goals and also minimising the confusion for new families looking to access our services.

During the financial year we received two significant Federal Government Grants (totalling \$190k) which enabled McCallum to enhance its Supported Employment pathways and also assist prepare the organisation for NDIS regulation.

The Grants relating to Supported Employment was aimed at those desiring to explore alternate programs, other than employment, enabling them to better meet their own NDIS goals.

Employees and their families or independent support workers relished the opportunity to trial different programs and activities and either elected to stay employed or reduce their employment hours to pursue other interests.

McCallum's financial performance remained strong during the year with prudent financial management being important at time of significant organisational change.

We also remain focussed on our long term commitment to Accommodation with the investment in several blocks of land in the popular Lucas Estate.

Consistent with our strategic direction we embarked on building on one of the purchased blocks, designing a contemporary three bedroom high support needs home.

This building being a clear sign of the plans the Board has in place to take McCallum and the families we support into a better future.

Accommodation and Supported Independent Living are particularly crucial initiatives given the Victorian Governments' announcement that it intends to cease the provision of Supported Independent Living services during 2019 and outsource that to the private sector.



Quality Certification remained a primary focus for the organisation and followed independent external audits under both the National Standards Disability Services and DHSS Quality Service Standards. McCallum performed very well under both audits with complimentary remarks received both for the quality of services offered to individuals and high standard with which our infrastructure is maintained.

STRATEGIC PLAN 2019-2021

In early 2018 the Executive and Board spent considerable time and energy to commit to a process of developing an entirely new and exciting Strategic Plan in the wake of the NDIS rolling out. Clear themes emerged regarding our ongoing commitment to the families and individuals we support and the role that McCallum can play in enriching their lives.

The Board adopted a much bolder and deliberate Vision Statement to align our organisation behind individuals who require support in multifaceted ways.

We believe our strength comes from our ability to provide an integrated service which encompasses Accommodation, Supported Independent Living, Supported Employment, and Community Access Programs and One to One Support.

Our plan for the future encompasses gaining greater insight into the unique needs of individuals, spanning core needs (e.g. housing and supported living), psychological needs (e.g. developing friendships, employment, social activities), and self-fulfilment needs (e.g. creative pursuits, self-actualisation pursuits). This approach will enable McCallum to ensure it meets the needs of individuals today whilst also preparing to create a better life for them in the future.

Providing a combination of high quality services will enable our organisation and staff to excel, which will be backed up by investing in the physical, intellectual and human resources needed to achieve it.

THANKS

We benefit greatly from the support and direction provided by our volunteer Board members, we take this opportunity to thank them and acknowledge their dedication and diligence to providing McCallum with good governance processes and advice.

And to those who are the soul of the organisation our people, whose diligence, energy and commitment are driving McCallum to be the high quality service provider it's becoming. It is through their efforts that McCallum continues to play such an important role in so many people's lives and how we will achieve our goal of continually enriching the lives of individuals we support.

To our extended McCallum community, in the face of an unknown NDIS future we have together relentlessly pursued the best outcomes for participants.

It has been a year of momentous change within the organisation and whilst we are still in NDIS transition mode with much to learn, the lights of our future are starting to come into view.

BOARD OF DIRECTORS



Left to Right (top): Peter Brugman, John King OAM, Brigid Moloney, Mary Shone, Tim Bunning.
Left to Right (bottom): Claire Huntington, Joe Ballinger (Chairman), Lynden Hayes.
Absent: Brett Bryant

EXECUTIVE MANAGEMENT TEAM

Tyrone McCuskey <i>Chief Executive Officer</i>	Trevor Miller <i>Manager McCallum Linen</i>
Noelene Collins <i>Manager Accommodation & Lifestyle Options</i>	Randal Newton-John <i>Manager Central Intake & Quality</i>
Mike Bigarelli <i>Manager Corporate Services</i>	Matt Vallance <i>Manager Business Development & Marketing</i>
Kelly Ransley <i>Manager Community Connections</i>	Adam Bogers <i>Manager McCallum Industries</i>

2017/18 COMMENTARY

McCallum has returned a strong financial result with total comprehensive income of \$1,193,665, an increase of \$380,840 from the previous year.

Operating income has increased year on year due primarily to the inclusion of a full 12 months of NDIS funding for Supported Independent Living and Short Term Accommodation in the Accommodation Program and large increase in grants and general donations.

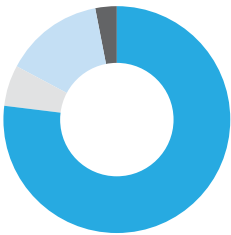
With the end finally in site of the transition of clients to the NDIS McCallum now enters a phase of consolidation and will have additional capacity to fully explore and understand the opportunities and challenges offered by operating totally under the new NDIS funding model.

However with a balance sheet growing in strength year on year McCallum is well poised to maximise these opportunities and overcome any challenges.

Net Assets has increased due to the full consolidation of the McCallum Foundations assets into the McCallum balance sheet and the purchase of another block of land in Lucas.

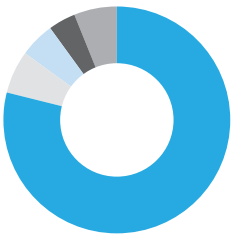
This will allow McCallum to fully explore Accommodation options presented by the NDIS.

2017/18 OPERATING REVENUE SOURCE



Grants & subsidies	\$13,237,529
Service contribution	\$1,033,681
Production revenue	\$2,330,456
Investment & other income	\$550,032
Total	\$17,151,698

2017/18 OPERATING EXPENSE BREAKDOWN



Staff costs	\$12,764,178
Administration costs	\$960,941
Depreciation expense	\$743,409
Program & production costs	696,855
Property & fleet costs	\$962,475
Total	\$16,127,858

STATEMENT OF COMPREHENSIVE INCOME

For the year ended 30 June 2018

	2018 \$	2017 \$
INCOME		
Recurrent government grants & subsidies	13,237,529	12,034,974
Service contributions	1,033,681	1,181,869
Production revenue	2,330,456	2,454,950
Other income	550,032	578,266
	17,151,698	16,250,059
EXPENDITURE		
Staff costs	12,764,178	12,140,060
Administration & program operating costs	2,176,154	2,157,009
Production, property & fleet costs	1,187,526	1,157,739
	16,127,858	15,454,808
OPERATING SURPLUS		
	1,023,840	795,251
Other non-operating and capital items	169,825	17,574
TOTAL COMPREHENSIVE INCOME	1,193,665	812,825

STATEMENT OF FINANCIAL POSITION

For the year ended 30 June 2018

	2018 \$	2017 \$
ASSETS		
CURRENT ASSETS		
Cash and cash equivalents	3,056,417	5,272,619
Trade, other receivables and inventories	2,468,193	1,099,305
TOTAL CURRENT ASSETS	5,524,610	6,371,924
NON CURRENT ASSETS		
Property, plant and equipment	10,823,549	10,432,564
Investments	3,069,572	1,961,472
Intangible assets	-	80,000
TOTAL NON CURRENT ASSETS	13,893,121	12,474,036
TOTAL ASSETS	19,417,731	18,845,960
LIABILITIES		
CURRENT LIABILITIES		
Trade and other payables	2,162,358	2,831,109
Provisions	890,613	760,992
TOTAL CURRENT LIABILITIES	3,052,971	3,592,101
NON CURRENT LIABILITIES		
Provisions	1,043,720	953,149
TOTAL NON CURRENT LIABILITIES	1,043,720	953,149
TOTAL LIABILITIES	4,096,691	4,545,250
NET ASSETS	15,321,040	14,300,710
MEMBERS FUNDS		
Reserves	1,030,642	1,051,386
Retained Surplus	14,290,398	13,249,324
TOTAL MEMBERS EQUITY	15,321,040	14,300,710



Office 20 Lydiard Street South, Ballarat
Post PO Box 605, Ballarat VIC 3353

Email ppt@ppt.com.au

Web www.ppt.com.au

Phone (03) 5331 3711

Fax (03) 5331 7980

McCallum Disability Services Inc.

ABN: 65 583 429 720

Auditors Independence Declaration under Division 60 of the Australian Charities and Not-for-profits Commission Act 2012 to the Directors of McCallum Disability Services Inc.

I declare that, to the best of my knowledge and belief, during the year ended 30 June 2018, there have been no contraventions of:

- (i) the auditor independence requirements as set out in *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012* in relation to the audit; and
- (ii) any applicable code of professional conduct in relation to the audit.

PPT Audit Pty Ltd
PPT Audit Pty Ltd

A handwritten signature in blue ink, appearing to read 'Jason D. Hargreaves', written over a horizontal dotted line.

Jason D. Hargreaves
Director

PPT Audit Pty Ltd

20 Lydiard Street South, Ballarat

21 September 2018

McCallum Disability Services Inc.

Independent Audit Report to the members of McCallum Disability Services Inc.

Opinion

We have audited the accompanying financial report, being a special purpose financial report of McCallum Disability Services Inc. (the Association), which comprises the statement of financial position as at 30 June 2018, the statement of comprehensive income, the statement of changes in equity and the statement of cash flows for the year then ended, and notes to the financial statements, including a summary of significant accounting policies, and the statement by the Board of Governors

In our opinion, the accompanying financial report presents fairly, in all material respects, including:

- giving a true and fair view of the financial position of McCallum Disability Services Inc. as at 30 June 2018 and of its financial performance for the year ended in accordance with the accounting policies described in Note 1 to the financial statements; and
- complying with *Division 60 of the Australian Charities and Not-for-profits Commission Regulation 2013*.

Basis for Opinion

We conducted our audit in accordance with Australian Auditing Standards. Our responsibilities under those standards are further described in the *Auditor's Responsibilities for the Audit of the Financial Report* section of our report. We are independent of the Association in accordance with the auditor independence requirements of *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012* and the ethical requirements of the Accounting Professional and Ethical Standards Board's *APES 110 Code of Ethics for Professional Accountants* (the Code) that are relevant to our audit of the financial report in Australia. We have also fulfilled our other ethical responsibilities in accordance with the Code.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Emphasis of Matter - Basis of Accounting

We draw attention to Note 1 of the financial report, which describes the basis of accounting. The financial report is prepared to assist the Association in meeting the requirements of *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012*. As a result, the financial report may not be suitable for another purpose. Our opinion is not modified in respect of this matter.

Responsibilities of Management and the Board of Governors

Management is responsible for the preparation and fair presentation of the financial report in accordance with *Division 60 of the Australian Charities and Not-for-profits Commission Act 2012* and for such internal control as management determines is necessary to enable the preparation of the financial report is free from material misstatement, whether due to fraud or error.

In preparing the financial report, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

The Board of Governors is responsible for overseeing the Association's financial reporting process.

Auditor's Responsibilities for the Audit of the Financial Report

Our objectives are to obtain reasonable assurance about whether the financial report as a whole is free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with the Australian Auditing Standards will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of this financial report.

As part of an audit in accordance with the Australian Auditing Standards, we exercise professional judgement and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial report, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Entity's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Entity's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial report or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Entity to cease to continue as a going concern.
- Evaluate the overall presentation, structure and content of the financial report, including the disclosures, and whether the financial report represents the underlying transactions and events in a manner that achieves fair presentation.

We communicate with the Board of Governors regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide the Board of Governors with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

PPT Audit Pty Ltd
PPT Audit Pty Ltd



Jason D. Hargreaves
Director

20 Lydiard Street South, Ballarat

25 September 2018

MEMBERSHIP LIST 2017/18

Ballarat

1. Mrs Helen Ballinger
2. Mr Ron Barby
3. Mr & Mrs Maureen & Kevin Brady
4. Mr Peter Brugman
5. Mr & Mrs Brett & Rachel Bryant
6. Mr Tim Bunning
7. Mr & Mrs Brian & Heather Carr
8. Mr & Mrs David & Faye Clements
9. Ms Carmen Fletcher
10. Mr & Mrs Geoff & Marie Harrison
11. Mrs Lynden Hayes
12. Mr & Mrs Phillip & Rosalie Hayley
13. Mrs Claire Huntington
14. Mr & Mrs Mario and Elena Lafrate
15. Mr & Mrs Bill & Janette Kuiler
16. Mr & Mrs Andrew & Jennette Liesfield
17. Mr Leah Mason (Angus Eels Plumbing)
18. Mrs Nancy McCallum
19. Mr & Mrs Mal & Elwyn McDonald
20. Ms Lynne McLennan
(UFS Dispensaries Ltd)
21. Mrs Brigid Moloney
22. Dr John Morris
23. Mr & Mrs J & E Nolan
24. Mr & Mrs Greg & Marjorie O'Donnell
25. Dr & Mrs Mark & Catherine Pilbeam
26. Mrs Judy Roberts
27. Mrs Mary Shone
28. Mr Ron Smart (Ron Smart Electrical)
29. Mr Trevor Smith
30. Mrs Ella Smith
31. Mr & Mrs Graeme & Ros Sutton
32. Mrs Louise Weire
33. Ms Kath Woods

St Arnaud

1. Mrs Lyn Box
2. Mr & Mrs Geoff & Wendy Collins
3. Ms Deborah Finlay
4. Mr Benjamin Hewitt
5. Mr & Mrs Kevin & Maree Hewitt
6. Mr & Mrs Hadyn & Jan Jones
7. Mr & Mrs Ian & Christine Lewis
8. Mr Geoffrey Patching
9. Ms Judith Patching
10. Mr & Mrs John & Francis Powell
11. Mrs Noreen Ryan
12. Mr & Mrs Ted & Shirley Scott
13. Mrs June Wood

Ballarat Life Members

1. Mr Joseph Ballinger
2. Mrs Bev Barby
3. Ms Erma Fidler
4. Mrs Isabel Gribble
5. Mrs Elizabeth Hastie
6. Mrs Faye Hunt
7. Mrs Carolyn Hutterer
8. Mr John King (OAM)
9. Mrs Valma McRoberts
10. Mr W.A Wilkie (deceased)
11. Mr Norm Pinney (deceased)

St Arnaud Life Members

1. Mr William Amos
2. Mr Brian Dixon
3. Mr Alan Wood



**CENTRAL
BALLARAT OFFICE**

11 Sturt Street
Ballarat VIC 3350

P: 1800 316 714

**BALLARAT
OFFICE**

29 Learmonth Street
Ballarat VIC 3350

P: 5334 1921

**ST ARNAUD
OFFICE**

1 Long Street
St Arnaud VIC 3478

P: 5495 1566

**AUSTRALIAN
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1820 Sturt Street
Ballarat VIC 3350

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